

CITY OF TUCSON – INFOGUIDE – SEPTEMBER 8, 2010

TUCSON'S MAYOR AND CITY COUNCIL

Robert E. Walkup
Mayor
City Hall, 10th Floor
255 W Alameda St., Tucson, Arizona 85701
Phone: 791-4201 Fax: 791-5348
email_mayor1@tucsonaz.gov

Regina Romero
Council Member, Ward 1
940 W. Alameda St., Tucson, AZ 85745
Phone: 791-4040 Fax: 791-5393
ward1@tucsonaz.gov

Shirley C. Scott
Council Member, Ward 4
8123 E. Poinciana Dr., Tucson, AZ 85730
Phone: 791-3199 Fax: 791-4717
ward4@tucsonaz.gov

Paul Cunningham
Council Member, Ward 2
7575 E. Speedway Blvd., Tucson, AZ 85710
Phone: 791-4687 Fax: 791-5380
ward2@tucsonaz.gov

Richard G. Fimbres
Council Member, Ward 5
4300 S. Park Ave., Tucson, AZ 85714
Phone: 791-4231 Fax: 791-3188
ward5@tucsonaz.gov

Karin Uhlich
Council Member, Ward 3
1510 E. Grant Rd., Tucson, AZ 85719
Phone: 791-4711 Fax: 791-5391
ward3@tucsonaz.gov

Steve Kozachik
Council Member, Ward 6
3202 E. 1st St., Tucson, AZ 85716
Phone: 791-4601 Fax 791-3211
ward6@tucsonaz.gov

EMERGENCY NUMBERS

(24 HOURS)

Police	911
Fire	911
Medical Emergencies	911
Poison Hotline	626-6016
Water Department - Emergencies Only	791-4133
Southwest Gas - Emergencies Only	746-1076
Tucson Electric - Power outage	623-3451
Downed power lines	911

88-CRIME 882-7463

88-Crime is a hotline to report information about any unsolved felony crime. Callers are never asked to give their names, and telephone calls are never recorded or traced. Rewards are available if calls result in the arrest and indictment of a felony suspect.

CITY OF TUCSON INFORMATION

www.tucsonaz.gov

PIMA COUNTY

(520) 740-8011 www.pima.gov

STATE OF ARIZONA

(520) 628-6300 www.az.gov

Except as otherwise provided by law, translations of communications in a language other than English are unofficial and are not binding upon the City of Tucson.

"A" MOUNTAIN (SENTINEL PEAK PARK)

(520) 791-5909

This landmark provides access to a panoramic view of Tucson. Monday-Saturday, 8 a.m.-8 p.m. Sunday, 8 a.m. - 6 p.m.

ABANDONED OR VACANT BUILDINGS

(520) 791-5843

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

Call for City Code enforcement.

ABANDONED/DISABLED VEHICLES (520) 791-4444

See JUNK/INOPERABLE VEHICLES and PARKING ENFORCEMENT PROBLEMS

It is unlawful to abandon a non-working vehicle on the roadway for more than 48 hours. To have abandoned vehicles tagged and removed, call the Tucson Police Department. It is a violation of the Tucson Municipal Code/Neighborhood Preservation Ordinance to store an inoperable vehicle on private property without current registration unless it is completely enclosed in a garage or covered by an opaque car cover. Tarps, bed sheets, plastic sheeting or similar materials do not meet the definition of opaque car cover. To report, call 791-5843.

ACCESS TUCSON

(520) 624-9833 www.accesstucson.org

This non-profit community media center is dedicated to education and training for digital production techniques furthering public access, and enabling community communication via public TV and other electronic media.

ADOPT A PARK AND PUBLIC AREAS

(520) 791-3109 www.tucsoncleanandbeautiful.org
See TUCSON CLEAN & BEAUTIFUL

AFTER-SCHOOL PROGRAMS (520) 791-4873
See KIDCO under PARKS AND RECREATION

AIR QUALITY

(520) 740-3340 www.airinfnow.org
Call the Pima County Department of Environmental Quality for information about environmental issues, air pollution levels, and to report dust problems. For up-to-the-hour pollution info, call 882-4AIR (4247).

AIRPORT

TUCSON INTERNATIONAL AIRPORT
(520) 573-8000 www.tucsonairport.org

AIRPORT ENVIRONS ZONE (LAND USE CODE)

Call Zoning Review at PLANNING AND DEVELOPMENT SERVICES DEPARTMENT (520) 791-5608

ALLEY MAINTENANCE (520) 791-3154

Call the Department of Transportation, Streets and Traffic Maintenance Division, for schedules and information regarding public alley maintenance.

The Department of Transportation will grade dirt alleys, fill potholes, and remove obstructions to make the alleys accessible for the Tucson Police, Tucson Fire, and Environmental Services Departments.
Homeowners are responsible for cleaning alley equal to length of their property to one-half of abutting alley and/or easement. Call 791-5843 for more information.

AMERICANS WITH DISABILITIES ACT (ADA)

(520) 791-4593 TTY/TDD 791-2639
www.tucsonaz.gov/eoo

The City of Tucson Office of Equal Opportunity Programs investigates allegations of violations of the City's Non-Discrimination Ordinance and ensures the terms and conditions mandated by the ADA are enforced within the City's level of authority and within its jurisdiction. Call if you feel you have been discriminated against by an employer, organization, institution, or business entity within the city limits.

AMERICANS WITH DISABILITIES (CITY PARATRANSIT) ELIGIBILITY OFFICE

(520) 791-5409
Call for eligibility criteria for City of Tucson ADA Paratransit service Sun Van. Pima County residents should contact Pima County Dept. of Transportation at 740-6403 for Handicar. HANDICAR (520) 881-3391
www.dot.pima.gov/transsys/specialneeds
SUN VAN (520) 798-1000 TDD (520) 884-5100
www.sunvan.org

ANIMAL CARE

(520) 243-5900 www.pimaanimalcare.org
See PIMA ANIMAL CARE CENTER

ANNEXATION

Sentinel Bldg., 2nd floor, 320 N. Commerce Park Loop
Increases in city boundaries (Tucson city limits) are accomplished by annexation. The process is governed by state law. For information about annexation, including how property owners may benefit, call:

Byron Howard (520) 837-6576
Judith Imhoff (520) 837-4895
Mary G. Parker (520) 837-6948

ARIZONA STATE GOVERNMENT
(520) 628-6300 www.az.gov

ARROYOS See WASHES

ARTS
(520) 624-0595 www.tucsonpimaartscouncil.org
See TUCSON PIMA ARTS COUNCIL

ASSESSMENT RECORDS (520) 791-4124
www.tucsonaz.gov/dfast/fastweb.html
255 W. Alameda St., 8th Fl., Tucson, AZ 85701

AUCTIONS
(520) 791-4217 www.citysurplus.org
The City posts online auctions for the disposal of surplus property. These auctions include the sale of furniture, office equipment, and vehicles as well as property recovered by the Tucson Police Department (bikes, stereos, tools, jewelry, etc.) Interested parties can visit any Pima County Public Library for free access to the internet. Once online, view surplus offerings from other Arizona public entities by changing the city. Send questions or comments to citysurplus@tucsonaz.gov

AUDIT (520) 791-4681
255 W. Alameda St., 2nd floor, Tucson, AZ 85701

AUTOMOBILE REGISTRATION
(520) 629-9808 www.servicearizona.com

For information on automobile registrations, license plates, titles and transfers, and office locations, call or visit the web site of the Arizona Department of Transportation, Motor Vehicle Division.

BACK TO BASICS
(520) 791-4605 www.tucsonaz.gov/hcd
The Back to Basics Program implements citywide infrastructure projects selected by the Mayor and City Council. To inquire about having a project in your area, contact your elected Council Member's office.

BACKFLOW PREVENTION (520) 791-2650

BANKRUPTCY See COURT

BARKING DOGS
(520) 243-5900 www.pimaanimalcare.org
It is unlawful to permit dogs to bark in such a manner as to disturb a person or neighborhood. Call or visit the web site of the Pima Animal Care Center for more information.

BARRICADES (520) 791-3154
To report the need for barricades due to road damage, flooding, or other hazards, contact the Tucson Department of Transportation, Streets and Traffic Maintenance Division. For emergencies, call 911. For permits or information on construction or special event barricading, call the Department of Transportation, Traffic Engineering Division, at 791-4259.

BASEBALL
HI CORBETT FIELD (520) 791-4873
TUCSON TOROS (520) 325-1010

www.tucsonatoros.com
See PARKS AND RECREATION
TUCSON ELECTRIC PARK (520) 434-1367
www.kinosportscomplex.com/tep.html

BEER PERMITS (520) 791-4873
See PARKS AND RECREATION

BEES

Bee removal services are listed in telephone directories. The Tucson Fire Department will handle emergency situations or imminent threats that involve bees and public safety within city limits. Do not call TFD just to remove bee colonies or hives. Call 911 if an emergency.

City parks (520) 791-4225
City right-of-ways (520) 791-4728
(after hours) (520) 791-4144
City water meters (520) 791-4133

BETTER BUSINESS BUREAU
(520) 888-5353 www.tucson.bbb.org
434 S. Williams Blvd. #102, Tucson AZ 85711
(800) 696-2827

BICAS (520) 628-7950 www.bicas.org
44 W. 6th St. Tucson, AZ 85705
Bicycles Inter-Community Art and Salvage is a non-profit community cooperative dedicated to promoting and recycling bicycles, bicycle awareness, and bicycle art and culture.

BICYCLING
(520) 791-4371 <http://dot.tucsonaz.gov/bicycle>

For information about bicycle maps, bicycling/pedestrian special events, current and future bicycle and pedestrian programs, and links to bicycle-related groups and organizations, contact the Tucson Transportation Department Bicycle and Pedestrian Coordinator or visit web page.

BINGO LICENSES
(520) 628-6300 www.azgaming.gov
400 W. Congress St. Tucson, AZ 85701

BIRTH RECORDS (520) 243-7930
Pima County Office of Vital Records
3950 S. Country Club Rd., Tucson, Arizona 85714
www.pimahealth.org/birthdeath/index.html
Also: State of Arizona Government, Office of Vital Records,
1818 W. Adams Ave., Phoenix, Arizona 85030-3887;
(602) 364-1300, www.azdhs.gov/vitalrccd/index.htm

BLUE STAKE CENTER See EXCAVATION PERMITS
www.azbluestake.com
Call the Blue Stake Center at (800) 782-5348 for underground utility information. Also call (602) 263-1100.

BOARD OF ADJUSTMENT
(VARIANCES TO THE LAND USE CODE)
(520) 791-5550

BOARD OF SUPERVISORS
(520) 740-8126 www.pima.gov
130 W. Congress St. Tucson, AZ 85701
The Pima Count Board of Supervisors normally meets on Tuesdays at 9 a.m. Copies of the meeting are available 10 days prior to each regularly scheduled meeting at the Clerk of the

Board's Office. Board of Supervisors meetings are televised on Channel 12.

BOARDS, COMMISSIONS, AND COMMITTEES

(520) 791-4213

www.tucsonaz.gov/clerks/boardscommissions.php

The City has a number of boards, commissions, and committees. Anyone interested in serving should call the City Clerk's Office.

BONDS - COURT

See CITY COURT

BONDS – MUNICIPAL

US Bank – 1-800-934-6802 or Toll: 1-612-973-5800

PO Box 64111, St. Paul MN 55164

101 E. 5th Street, St. Paul, MN 55101

Attn: Corporate Trust

BREWSTER CENTER

See EMERGE CENTER

BRUSH AND BULKY SERVICE

See ENVIRONMENTAL SERVICES

BUDGET AND INTERNAL AUDIT

(520) 791-4551 www.tucsonaz.gov/budget

Call for information or questions regarding the City budget.

BUILDING INSPECTIONS

(520) 740-6970

Homeowners and contractors in Tucson and Pima County may contact the Interactive Voice Response System. Callers may

schedule and cancel inspections; hear inspection results; and leave a message for an inspector. Before calling, you will need your 10-digit activity number and your 5-digit inspection code. Prompts will guide you through the process.

BUILDING PERMITS

(520) 791-5550

www.tucsonaz.gov/dsd

City/County Public Works Building, 201 N. Stone Ave.,
1st Floor, Tucson, AZ 85701

For information regarding requirements for building, electrical, mechanical, plumbing, and sign permits or to report vacant and abandoned buildings or code violations, call the City's Planning and Development Services Department. For Pima County Building Permit information, visit www.pimaxpress.com

BUS PASSES & SCHEDULES

(520) 792-9222

TTY/TDD (520) 628-1565

www.suntran.com

See SUN TRAN

BUSINESS ASSISTANCE

(520) 243-1905

www.treoaz.org

See ECONOMIC DEVELOPMENT (TREO)

BUSINESS LICENSES

(520) 791-4566

www.tucsonaz.gov/finance

City Hall, 255 W. Alameda St., 1st Floor, Tucson, AZ 85701

The Finance Department requires all persons, partnerships, and corporations conducting activities within city limits to be licensed. Contact the Treasury Division, Business License Section. Sales Tax Revenue forms and City tax code information are available to download from the Finance Department's web page.

BUSINESS OCCUPATIONAL LICENSE: required for professional and service businesses as well as those that solicit, canvass, deliver, etc., their products or services in Tucson.

BUSINESS PRIVILEGE LICENSE: required for businesses such as transportation, mining, utilities, communications, railroads and aircraft, publishing, job printing, restaurants, amusements, rentals, advertising, contracting, and retail.

REGULATORY LICENSE: required for auctioneers and auctions, peddlers, fortune tellers, pawnbrokers, escort services, massage therapists and establishments, swap meet enterprises, etc.

TAX REPORTS (520) 791-5082 (fax)

Tax reports for business licenses may be faxed to the Business License Office.

CABLE 12 See TUCSON 12

(520) 791-2582 www.tucson12.tv

CABLE TELEVISION SERVICE

Cox Communications provides cable television service to city residents under provisions of a license agreement with the City. For questions or complaints about cable service that cannot be answered by Cox Communications, call the City's Information Technology Department at 791-2609.

COX COMMUNICATIONS

(520) 884-0133 www.cox.com/tucson

COMCAST

(520) 744-1900 <http://comcast.usdirect.com>

Comcast provides cable TV service outside Tucson city limits.

CARPOOLS See RIDESHARE

(520) 884-RIDE (7433) www.pagnet.org

CASHIERS

City of Tucson cashiers accept payments for sales taxes, business privilege tax, occupational licenses, water, refuse, sign codes, improvement assessments, and most other payments due the City. Cashiers also sell bus passes and beer drinking permits for use in City parks.

City Cashiers do not accept payment for traffic and parking citations. Water bills may also be paid at all Quick Cash locations (subject to a processing fee). Cashiers are available at the following locations Monday-Friday from 8 a.m. - 5 p.m. unless otherwise noted.

CITY HALL (520) 791-4583

255 W. Alameda St. Tucson, AZ 85701

CITY/COUNTY PUBLIC WORKS BUILDING

(520) 791-5550

201 N. Stone Ave. Tucson, AZ 85701

EASTSIDE CITY HALL (520) 791-4652

7575 E. Speedway Blvd. Tucson, AZ 85710

Closed noon - 1 p.m.

GENERAL SERVICES DEPT (520) 791-4226

4000 S. Park Ave. Tucson, AZ 85714

Bldg. 1, Price Service Center

Open 1-5 p.m.

PATRICK K. HARDESTY MIDTOWN

MULTI SERVICE CENTER

(520) 791-5779

1100 S. Alvernon Way Tucson, AZ 85711

Open 8 a.m. - noon and 1 - 5 p.m.

WATER DEPARTMENT (520) 791-2622

310 W. Alameda St. Tucson, AZ 85701

CENSUS (520) 791-4505

See POPULATION INFORMATION

CHAMBERS OF COMMERCE

TUCSON METROPOLITAN CHAMBER OF COMMERCE

(520) 792-1212 www.tucsonchamber.org

465 W. St. Mary's Rd. Tucson, AZ 85701

TUCSON BLACK CHAMBER OF COMMERCE

(520) 623-0099 www.tsabcc.org

1443 E. Broadway Blvd., Tucson, AZ 85719

TUCSON GLBT CHAMBER OF COMMERCE

(520) 615-6436 www.tucsonglbtchamber.org

P.O. Box 14312, Tucson, AZ 85732

TUCSON HISPANIC CHAMBER OF COMMERCE

(520) 620-0005 www.tucsonhispanicchamber.org

120 N. Stone Ave., Suite 200 Tucson, AZ 85701

SOUTHERN ARIZONA

GREEN CHAMBER OF COMMERCE

(520) 256-0306 www.sagcc.net

7332 E. Broadway Blvd., Tucson, AZ 85710

GREEN VALLEY-SAHUARITA

CHAMBER OF COMMERCE

(520) 625-7575 www.greenvalleychamber.com

270 W. Continental Rd., Suite 100 Green Valley, AZ 85622

MARANA CHAMBER OF COMMERCE

(520) 682-4314 www.marana-chamber.com

13881 N. Casa Grande Highway Marana, AZ 85653

CHANNEL 12

(520) 791-2582 www.tucson12.tv

See TUCSON 12

CHICANOS POR LA CAUSA (CPLC)

(520) 882-0018 www.cplctucson.org

200 N. Stone Ave. Tucson, AZ 85701

Chicanos Por La Causa, Inc. is a non-profit community development corporation committed to building stronger, healthier communities.

CHILD ABUSE HOTLINE

(888) 767-2445 www.azdes.gov

Call the 24-hour reporting line at to report allegations of abuse or neglect of children.

CHILD SUPPORT SERVICES

(800) 882-4151 www.azdes.gov

For information on payment or collection of court-ordered child support, contact the Child Support Enforcement Office.

CITIZENSHIP, PROOF OF

(800) 375-5283 www.uscis.gov

Documentation is needed for U.S. citizens traveling outside the continental United States for vacation or business purposes. For information, contact U.S. Citizenship and Immigration Services.

CITY ATTORNEY'S OFFICE

CIVIL DIVISION (520) 791-4221

CRIMINAL DIVISION (520) 791-4104

103 E. Alameda St., Tucson, AZ 85701

VICTIM ASSISTANCE UNIT (520) 791-5483

CITY CLERK

(520) 791-4213 www.tucsonaz.gov/clerks

City Hall, 255 W. Alameda St., 9th Floor, Tucson, AZ 85701

The office of the City Clerk is responsible for a wide range of services to the public, as well as support services to the Mayor

and City Council, meeting and study session agendas, retention of public records, and conduct of City elections.

CITY CODE

(520) 791-4213 www.tucsonaz.gov/clerks

The Tucson City Code is available online through the City Clerk's Office web page. The code can help answer many questions related to City ordinances and operations.

The License and Privilege and Occupational License Codes are available via the Finance Department's web site.

CITY COUNCIL

(520) 791-4213 www.tucsonaz.gov/clerks

City Hall, 255 W. Alameda St., Tucson, AZ 85701

Tucson's Mayor and City Council normally meet on Tuesdays at City Hall. Copies of meeting agendas are available on the Thursday prior to each regularly scheduled meeting.

Agendas may be found on the City web site and at the City Clerk's Office, City Hall, 9th Floor. Call 791-4213 for more information. Also see Mayor and City Council for addresses, phone numbers, e-mail links, and web sites.

Mayor and Council meetings are televised live and can be seen on Cox Channel 12, Comcast Channel 75, and on demand on Comcast Channel 1. Meetings are replayed during the week.

Visit the Tucson 12 web site at www.tucson12.tv for schedule information.

CITY COUNCIL WARD MAPS

www.tucsonaz.gov/wardmap.html

CITY COURT

(520) 791-4216 www.tucsonaz.gov/courts

103 E. Alameda St., Tucson, AZ 85701

Tucson City Court has jurisdiction for the following cases when they occur within the city limits: civil and criminal traffic, criminal misdemeanors, City Code violations, and parking. The Court also issues Domestic Violence Orders of Protection for both city and county residents.

Hours of operation for the Court are Monday through Friday, 8 a.m. to 5 p.m.

CITY DEPARTMENTS

www.tucsonaz.gov

CITY GOVERNMENT See GOVERNMENT

CITY MANAGER

(520) 791-4204 www.tucsonaz.gov/cmgr

City Hall, 255 W. Alameda St., 10th Floor, Tucson, AZ 85701

The City Manager's Office provides leadership to all City departments in implementing Mayor and City Council policy.

CITY PROSECUTOR (520) 791-4104

The City Prosecutor is responsible for the prosecution of all misdemeanor and City Code violations occurring within the city limits. Call for information about the Office or status of pending cases.

CITY PUBLICATIONS

(520) 791-4213 www.tucsonaz.gov/clerks

City Hall, 255 W. Alameda St., 9th Floor, Tucson, AZ 85701

Copies of City publications including maps, public records, Mayor and City Council agendas, Tucson City Code, etc., may be purchased in the City Clerk's Office.

CIVIC/SPECIAL EVENT PERMITS

See POLICE DEPARTMENT

CLAIMS AGAINST THE CITY (520) 791-4728

To file a claim or ask questions regarding claims filed against the City, for property damage or personal injury, or regarding damage to City property, contact the Finance Department, Risk Management Division. To file a claim or ask questions regarding claims filed against Pima County, call Pima County Risk Management at 243-4477.

CLASSES, PARKS (520) 791-4873

See PARKS AND RECREATION

CLEAN UP, NEIGHBORHOOD (520) 791-4605

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

COCKROACH PROBLEMS

(520) 443-6501 www.pima.gov/wwm

The Pima County Wastewater Reclamation Department runs the Vector Control Program to minimize cockroaches in sewers, both inside and outside city limits.

CODE ENFORCEMENT

(520) 791-5843 www.tucsonaz.gov/hcd

Call the Code Enforcement Division of the Housing and Community Development Department to report neglected properties related to trash, debris, weeds, refuse (including animal waste), outside residential storage, junk motor vehicles, work without permits, zoning violations (excessive yard sales, peddlers, setback requirements), minimum housing standards, dilapidated structures, and vacant/abandoned properties.

COMMISSION ON DISABILITY ISSUES

(520) 791-4213

COMMUNITY FOOD BANK

(520) 622-0525 www.communityfoodbank.com

Call for information about donating to the emergency food program. For food emergency assistance, call Help On Call at 323-9373.

COMMUNITY MEDIATION

(520) 323-1708 www.ourfamilyservices.org

Trained volunteers and staff offer safe, neutral and voluntary mediations, in English or Spanish, for a variety of neighbor and family disputes.

COMMUNITY SERVICES DEPARTMENT

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

(520) 791-4742 www.tucsonaz.gov/hcd

310 N. Commerce Loop, Tucson, AZ 85745

CONSERVATION AND SUSTAINABLE DEVELOPMENT, OFFICE OF

(520) 791-4675 www.tucsonaz.gov/ocsd

201 N. Stone Ave., 3rd Floor Tucson, AZ 85701

The Office of Conservation and Sustainable Development promotes strong environmental protection and sustainable practices. The office oversees development of habitat conservation, ecosystem restoration, and green infrastructure plans that identify how resource protection, sustainability, and quality of life goals will be achieved. It also provides guidance for private developments on environmentally-sensitive and sustainable design through a clear review process.

CONSUMER ASSISTANCE

CONSUMER FRAUD COMPLAINTS

Attorney General (520) 628-6504

CONSUMER INFORMATION

Legal Aid (520) 623-9461

LANDLORD-TENANT INFORMATION

Legal Aid (520) 623-9461

PIMA COUNCIL ON AGING (520) 790-7262

SENIOR LAW HOTLINE (520) 623-5137

CONVENTION CENTER

(520) 791-4101 www.tucsonconventioncenter.org

260 S. Church Ave. Tucson, AZ 85701

The Tucson Convention Center is the City's venue for conventions, trade shows, meetings, banquets, parties, music, theater, and sports. Call for information on booking and promoting events.

For tickets, visit any TicketMaster or purchase online at www.ticketmaster.com or charge by phone at 321-1000.

COUNTY ATTORNEY

(520) 740-5600 www.pcao.pima.gov

32 N. Stone Ave., Suite 1400, Tucson, AZ 85701

The Pima County Attorney's Office is responsible for the prosecution of criminal cases in the Pima County Justice, Juvenile, and Superior Courts.

COURT

ADOPTIONS (520) 740-2920

BANKRUPTCY (520) 202-7500

www.azb.uscourts.gov U.S. Bankruptcy Court,

38 S. Scott Ave., Suite 204, Tucson, AZ 85701

JURY COMMISSIONER (520) 740-4222

JUSTICE COURT (Pima County)

(520) 740-3171 www.jp.co.pima.az.us

115 N. Church Ave. Tucson, AZ 85701

JUVENILE COURT

(520) 740-2000 www.pcjcc.co.pima.az.us

2225 E. Ajo Way Tucson, AZ 85713

SMALL CLAIMS (520) 740-3171

SUPERIOR COURT (Pima County)

(520) 740-4200 www.sc.co.pima.az.us

110 W. Congress St. Tucson, AZ 85701

TUCSON CITY COURT

(520) 791-4216 www.tucsonaz.gov/courts

103 E. Alameda St. Tucson, AZ 85701

U.S. DISTRICT COURT (Federal) (520) 205-4200

405 W. Congress St. Tucson, AZ 85701

CREDIT AND DEBT COUNSELING (866) 889-9347

www.cccssouthwest.org www.moneymanagement.org

5515 E. Grant Rd., Suite 211 4732 N. Oracle Rd., Suite 217

Consumer Credit Counseling Services Southwest (CCCS

Southwest) is a non-profit community service dedicated to

delivering professional consumer credit education, confidential counseling, and debt management plans.

CREDIT REPORTS

Equifax www.equifax.com

Experian www.experian.com

TransUnion www.transunion.com

CRISIS HOTLINES

CENTER AGAINST SEXUAL ASSAULT (520) 327-7273

FAMILY CRISIS HOTLINE (520) 323-1706

SOUTHERN ARIZONA MENTAL HEALTH CLINIC
(520) 622-6000

DAVIS-MONTHAN AIR FORCE BASE www.dm.af.mil
(520) 228-3900 Public Affairs Office (520) 228-3204

DEAD ANIMALS (520) 243-5900
See PIMA ANIMAL CARE CENTER

DEATH RECORDS (520) 243-7930
Pima County Office of Vital Records,
3950 S. Country Club Rd., Tucson, Arizona 85714
www.pimahealth.org/birthdeath/index.html
Also: State of Arizona Government, Office of Vital Records,
1818 W. Adams Ave., Phoenix, Arizona 85030-3887;
(602) 364-1300, www.azdhs.gov/vitalrcd/index.htm

DEFENSIVE DRIVING SCHOOL (520) 547-2507
This is a program for persons who have received civil speeding or moving violations. The program is also offered in Spanish. To be eligible, a person must not have attended the diversion program within the past two years. For additional information, call the National Safety Institute or go online to www.ntsai.us

DEVELOPMENT SERVICES
See PLANNING AND DEVELOPMENT SERVICES DEPARTMENT

DISABILITY PARKING (520) 791-5409
See AMERICANS WITH DISABILITIES (CITY PARATRANSIT) ELIGIBILITY OFFICE
Call for information about obtaining a permit and special plates. Throughout Tucson, there are parking spaces reserved

for persons with disabilities. These spaces are distinguished by a sign showing the international wheelchair symbol and stating "Reserved Parking, Disabled Plate or Permit Only." It is unlawful to park in these spaces without the appropriate plate or permit. Violations can result in a fine of up to \$518.
ENFORCEMENT ACTION (520) 791-4444

Call for enforcement action on illegally parked vehicles.
PROBLEM AREAS (520) 791-4404
For special disabled parking enforcement in problem areas such as shopping centers and apartment buildings, contact the Tucson Police Department, Volunteer Services Division.
TECHNICAL INFORMATION (520) 791-5550
For parking space technical information such as number needed, width, and signage, contact the Planning and Development Services Department.

DISABILITY TRANSPORTATION AND SERVICES
(520) 791-5409
See AMERICANS WITH DISABILITIES (CITY PARATRANSIT) ELIGIBILITY OFFICE
To inquire about transportation services for persons with disabilities, call the ADA Eligibility Office.
TTY/TDD (520) 791-5452

DISADVANTAGED BUSINESS ENTERPRISE PROGRAMS
(520) 791-4593 TTY/TDD (520) 791-2639
www.tucsonaz.gov/eoo

See OFFICE of EQUAL OPPORTUNITY PROGRAMS
The office provides opportunities and incentives to certified firms located in Pima County to do business with the City of Tucson on projects and contracts administered by the City's Procurement Department.

DISCRIMINATION COMPLAINTS (520) 791-4593
TTY/TDD (520) 791-2639 www.tucsonaz.gov/eoo
The City's Office of Equal Opportunity Programs investigates allegations of violations of the City's Non-Discrimination Ordinance. Call if you believe that you have been discriminated against in employment, places of public accommodation, and/or housing (within city limits) on the basis of race, color, national origin, ancestry, religion, disability, age, gender, gender identity, sexual orientation, familial status and/or marital status.

DIVORCE RECORDS
(520) 740-3240 www.cosc.co.pima.az.us
Pima County Clerk of Superior Court
110 W. Congress St. Tucson, AZ 85701

DOG PARKS (520) 791-4873
See PARKS AND RECREATION
For detailed site information, go online to www.tucsonaz.gov/parksandrec/offleash.php
Pima County also operates a free off-leash dog facility at McDonald District Park at 4100 N. Harrison Rd.
Call (520) 877-6000 for additional information.

DOG POUND (520) 243-5900
See PIMA ANIMAL CARE CENTER

DOGS (520) 243-5900
See PIMA ANIMAL CARE CENTER
Dogs must be vaccinated and licensed.
Also see Humane Society of Southern Arizona.

DOMESTIC PARTNER REGISTRY (520) 791-4566
www.tucsonaz.gov/hottopics/dprreg.html

DOMESTIC VIOLENCE PREVENTION RESOURCES
ARC / ELDER SHELTER & LATER LIFE DV SERVICES
(520) 327-2665 (520) 566-1919
ARIZONA COALITION AGAINST DOMESTIC VIOLENCE
Legal Advocacy Hotline (800) 782-6400
EMERGE CENTER (520) 881-7201
Crisis Line: (520) 795-4266 (888) 428-0101
(877) 472-1717 Spanish (520) 795-3177 TTY
www.emergecenter.org
UNIVERSITY OF ARIZONA
Oasis Center (520) 626-2051
WINGSPAN (520) 624-0348 (800) 553- 9387

DOWNTOWN DEVELOPMENT
www.tucsonaz.gov/rionuevo

DOWNTOWN LOOP
(520) 792-9222 TDD: (520) 628-1565
<http://dot.tucsonaz.gov/downtownloop>
The Downtown Loop is a free weekday van service that runs from 6:30 a.m. to 5:30 p.m. There are 12 stops conveniently located along the route; vans run every 30 minutes.

DOWNTOWN TUCSON PARTNERSHIP
(520) 837-6504 www.downtowntucson.org
110 E. Pennington St., Suite 150, Tucson, AZ 85701

DRIVER'S LICENSES
(520) 629-9808 www.dot.state.az.us/mvd
Contact the Arizona Department of Transportation,

Motor Vehicle Division, for more information.

DRUG ACTIVITY (520) 547-8800

DUMPING (520) 791-3171
See ILLEGAL DUMPING

DUMPS (520) 791-5151
See LANDFILLS

DUST COMPLAINTS (520) 740-3340
See AIR QUALITY

ECONOMIC DEVELOPMENT (TREO)
(520) 243-1900 www.treoaz.org
120 N. Stone Ave., Suite 200, Tucson, AZ 85701
Tucson Regional Economic Opportunities, Inc. (TREO) is the lead economic development agency for the greater Tucson area and its surrounding community partners. TREO offers an integrated approach of programs and services to support the creation of high-skilled, high-wage jobs through attraction of new primary companies and the expansion of existing companies. Call TREO or visit their web site for more information

ELDER ABUSE HOTLINE(520) 791-5809
This is a non-emergency number for the reporting of information concerning criminal abuse of the elderly. The Elder Abuse Criminal Investigation Task Force is administered by the Tucson Police Department.

ELECTIONS
(520) 884-VOTE (8683) www.tucsonaz.gov/clerks

Call for information regarding City elections including absentee and early voting. For County, State, and Federal government elections, call the Pima County Division of Elections at 351-6830 (TTY: 520 351-6871) or go online to www.pima.gov/elections

ELECTRIC (520) 623-7711
See TUCSON ELECTRIC POWER COMPANY

EMERGE CENTER (520) 881-7201
Crisis Line: (520) 622-6347 (888) 428-0101
www.emergecenter.org

Call for information about shelter and services for women and children victims of domestic violence.

EMERGENCY 911 EDUCATION PROGRAM
(520) 791-4309

This program offers speaking engagements, demonstrations, videos, and written materials to familiarize citizens with the 911 telephone system.

EMERGENCY ALERT NOTIFICATION
See SAFETYALERTGPC www.safetyalertgpc.com

EMPLOYMENT
(520) 791-4241 www.tucsonaz.gov/humanre
City Hall, 255 W. Alameda St, 3rd Floor, Tucson, AZ 85701
For information regarding City employment opportunities, call the 24-hour JOB-LINE at 791-5068.
The JOB-LINE is updated Friday afternoons. City employment information is also available online. For Pima County, call the Pima County Dial-A-Job line at 740-3530.

EMPOWERMENT ZONE (520) 243-1900
See ECONOMIC DEVELOPMENT (TREGO)

ENVIRONMENTAL PLANNING

(520) 792-1093 www.pagnet.org
Environmental planning involves planning and programming responsibilities for air quality, water quality/supply, travel reduction, and clean fuels/fleets. Pima Association of Governments' Environmental Planning Division is responsible for overall regional coordination.

ENVIRONMENTAL QUALITY

(520) 243-7400 www.deq.pima.gov
Call the Pima County Department of Environmental Quality for information about environmental issues, air pollution levels, or to report dust problems. For current air pollution information, call 882-4247 or go online to www.airinfonow.org

ENVIRONMENTAL RESOURCE ZONE

(LAND USE ZONE)
ZONING REVIEW AT PLANNING AND DEVELOPMENT
SERVICES DEPARTMENT (520) 791-5608

ENVIRONMENTAL SERVICES

(520) 791-3171 www.tucsonaz.gov/esd
Also see RECYCLING (520) 791-5000
The Environmental Services Department (ES) provides residential and commercial refuse and recycling collection services, operates the Los Reales Landfill and manages old landfills to prevent environmental impacts to groundwater and soil. ES also monitors City permits to ensure environmental compliance.
COMMERCIAL COLLECTION (520) 791-3171

Environmental Services offers refuse and recycling services to businesses in the city. Refuse and recycling containers are available in various sizes from 90-gallon to 40-yard roll-offs for multi-family residential (apartments), commercial business, or special clean ups for a fee.

ENGINEERING AND TECHNICAL SUPPORT

(520) 791-3175
This division manages soil and groundwater investigation and remediation projects on City-owned properties including landfills. The division works closely with neighborhood associations during investigation and remediation of known contaminated sites owned by the City of Tucson.

RESIDENTIAL COLLECTION (520) 791-3171

Services include once-weekly refuse and recycling collection and twice a year collection of large brush and bulky items. In addition, special large brush and bulky item collections can be provided at non-scheduled times of the year for a fee.

EQUAL OPPORTUNITY (520) 791-4593

See Office of Equal Opportunity Programs.

EQUIPMENT RENTAL (520) 791-5909

Rental equipment including bleachers, booths, and stages are available for a fee which includes delivery and pick up. For information about sports equipment rental for special events and activities, call Parks Store at 791-4258.

EXCAVATION PERMITS See BLUE STAKE CENTER
Call the Tucson Department of Transportation Engineering Division, at 791-4254 for permits or inspection of work in the City public right-of-way, including street excavation, trenches, sidewalk, and curb work. Before doing any excavation work,

contact the Blue Stake Center at (800) 782-5348 for underground utility information.

FENCES AND WALLS (520) 791-5608

The Zoning Review Section at the Planning and Development Services Department can provide information about the legal placement or height of a fence or wall. For information about construction permit requirements, call 791-5550.

FILM OFFICE (520) 770-2151

See METROPOLITAN TUCSON CONVENTION AND VISITORS BUREAU

FINANCE DEPARTMENT

www.tucsonaz.gov/finance

City Hall, 255 W. Alameda St., 5th Floor, Tucson, AZ 85701
Call or visit the Finance Department's web site for information about City financial reports or to obtain copies.

ACCOUNTING-8th Floor (520) 791-4561

ADMINISTRATION-5th Floor west (520) 791-4893

FINANCIAL REPORTS-8th Floor west (520) 791-4561

LICENSE-1st Floor west (520) 791-4566

REVENUE-2nd Floor west (520) 791-4080

TREASURY-5th Floor west (520) 791-4273

FINGERPRINTING (520) 791-4697

Public Fingerprinting is done at the Patrick K. Hardesty Midtown Multi-Service Center, 1100 S. Alvernon Way, Tucson, AZ 85711, on Wednesdays only from 8 a.m. to 3 p.m. You must supply your own blank fingerprint card, obtainable from your employer, the Arizona Department of Public Safety or the agency that is requiring you to be fingerprinted. There is a \$10.00 per card fee.

Mandatory/Arrest fingerprinting is done at these same times and days only. Refer to your Mandatory Fingerprint Compliance Form for more information. The Tucson Police Department is not authorized to fingerprint any individual for Immigration & Naturalization Services.

To order photographs:

In person: Patrick K. Hardesty Midtown Multi-Service Center
1100 S. Alvernon Way
Tuesdays and Thursdays only from 8 a.m. to 3 p.m.

By mail: Tucson Police Department ID Section
Attn: Photolab
945 E. Ohio
Tucson, AZ 85714

For questions about ordering photographs, call the TPD ID Section at (520) 791-4698.

FIRE DEPARTMENT, TUCSON

www.tucsonaz.gov/fire

FOR FIRE OR MEDICAL EMERGENCIES, CALL 911.

CADET PROGRAM (520) 791-4701

FIRE AND MEDICAL REPORTS (520) 791-4512

FIRE CODE, REGULATORY COMPLIANCE PROBLEMS
(520) 791-4014

FIRE DEPARTMENT SERVICES
(520) 791-5515

FIRE SAFETY/CAREER TALKS (520) 791-5515

HAZARDOUS MATERIALS (520) 791-4014

Call for hazardous material info or report abandoned materials.

INJURY PREVENTION PROGRAMS (520) 791-5515

Call for information on injury prevention programs for children including car seats, bicycle helmets, smoke alarms, drowning prevention, and gun locks.

INSPECTIONS (520) 791-4014

Call for inspection of fire safety hazards, plans for fire protection systems, permits for tents, inspection of underground storage tanks, or permits for fireworks.
JUVENILE FIRE STOPPERS PROGRAM (520) 791-4502
MEDICAL TRANSPORT/INSURANCE BILLING QUESTIONS 837-8331
STATION TOURS (520) 791-5515

FISHING

(520) 628-5376 www.gf.state.az.us
Three Tucson Parks and Recreation lake sites are designated as Urban Fishing Program locations. An Urban Fishing License is required for persons 14 years of age or older. Licenses are issued by the Arizona Game and Fish Department and sold at most sporting goods stores.

CHRISTOPHER COLUMBUS PARK

4600 N. Silverbell Rd., Tucson, AZ 85745

JOHN F. KENNEDY PARK

Ajo Way and Mission Rd., Tucson, AZ 85713

LAKESIDE PARK

8300 E. Stella Rd., Tucson, AZ 85730

FLOODPLAIN INFORMATION (520) 791-5550

Call the Planning and Development Services Department for information regarding flooding, flood insurance zones, and flood control in washes or streets.

FOOD BANK (520) 622-0525

See COMMUNITY FOOD BANK

FOREST SERVICE

(520) 388-8300 www.fs.fed.us/r3/coronado

FOSTER HOMES

(877) 543-7633 www.azdes.gov

Call the Department of Economic Security Administration for assistance regarding the safety, well-being, and self sufficiency of children, adults, and families.

FOUND PETS

See PIMA ANIMAL CARE CENTER

GAME AND FISH DEPARTMENT

(520) 628-5376 www.gf.state.az.us

Call for information about hunting and fishing in Arizona or if you have questions on Arizona's wildlife. Hunting and fishing licenses may be purchased at most sporting goods stores. Also see Fishing under Parks and Recreation. To report violations of game and fish laws, call (800) 352-0700.

GARBAGE (520) 791-3171

See ENVIRONMENTAL SERVICES

GENERAL SERVICES DEPARTMENT

(520) 791-3101 www.tucsonaz.gov/generalservices

The General Services Department includes the divisions of Architecture and Engineering, Communications, Facilities Management and Fleet Services. Staff responsibilities range from answering 911 calls and dispatching fire/medical assistance, to maintenance of the City's critical infrastructure, vehicle fleet, and buildings.

GEOGRAPHIC INFORMATION SERVICES (GIS)

www.tucsonaz.gov/gis

The GIS Cooperative is a group of City, County, and community members working to provide an enterprise-wide infrastructure for current and future GIS needs.

GOLF COURSES (reservations)
(520) 791-4336 www.tucsoncitygolf.com
Tucson City Golf operates five golf courses.
DELL URICH (520) 791-4161
600 S. Alvernon Way Tucson, AZ 85716
prandol1@tucsonaz.gov
FRED ENKE (520) 791-2539
8251 E. Irvington Rd. Tucson, AZ 85730
pfreden1@tucsonaz.gov
RANDOLPH NORTH (520) 791-4161
600 S. Alvernon Way Tucson, AZ 85716
prandol1@tucsonaz.gov
SILVERBELL (520) 791-5235
3600 N. Silverbell Rd. Tucson, AZ 85745
psilver1@tucsonaz.gov
TRINI-ALVAREZ EL RIO (520) 791-4229
1400 W. Speedway Blvd. Tucson, AZ 85745
pelrio1@tucsonaz.gov

GOVERNMENT

CITY OF SOUTH TUCSON
(520) 792-2424 www.southtucson.org
CITY OF TUCSON
www.tucsonaz.gov
PASCUA YAQUI TRIBE
(520) 883-5000 www.pascuayaqui-nsn.gov
PIMA COUNTY
(520) 740-8011 www.pima.gov
STATE OF ARIZONA
(520) 628-6300 <http://az.gov/webapp/portal>
TOHONO O'ODHAM
(520) 361-2570 www.tonation-nsn.gov

TOWN OF MARANA

(520) 382-1999 www.marana.com

TOWN OF ORO VALLEY

(520) 229-4700 www.orovalleyaz.gov

TOWN OF SAHUARITA

(520) 822-8800 www.ci.sahuarita.az.us

UNITED STATES

(800) 333-4636 www.usa.gov

GOVERNOR'S OFFICE (520) 628-6580

www.governor.state.az.us (800) 253-0883

400 W. Congress St. Tucson, AZ 85701

The Governor of Arizona maintains a staffed Tucson office.

GRAFFITI REMOVAL (520) 792-CITY (2489)

Call or leave message to report graffiti on public or private property. Report graffiti online at graffiti@tucsonaz.gov
If you see someone in the act of tagging, call 911.

HAZARDOUS MATERIALS (520) 791-4014

For hazardous materials emergencies: 911

For hazardous materials inspections: (520) 791-4014

For information regarding the disposal of hazardous materials such as insecticides, paints, solvents, antifreeze, batteries, oil, etc., call the Tucson/Pima County Household Hazardous Waste Program at 888-6947. Residents can take antifreeze, batteries, oil (maximum 5 gallons), and paint to dropoff stations at several locations, including Los Reales Landfill.

ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY

(800) 234-5677 www.azdeq.gov

ENVIRONMENTAL PROTECTION AGENCY

(866) 372-9378 www.epa.gov

HIGHWAY CONDITIONS (888) 411-ROAD (7623)

www.highwayconditions.com/az.htm

Call or go online for highway conditions, travel warnings, and road closure information.

HILLSIDE DEVELOPMENT ZONE (LAND USE CODE)

ZONING REVIEW SECTION AT PLANNING AND DEVELOPMENT SERVICES DEPARTMENT

(520) 791-5608

HISTORIC NEIGHBORHOODS AND SITES

(520) 791-4505 www.tucsonaz.gov/planning

Call for information about requirements for locally-designated historic neighborhoods and their locations.

HISTORIC PRESERVATION OFFICE

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

(520) 791-4636 www.tucsonaz.gov/hcd

Call for information about historic districts, and for City historic preservation programs and activities.

HOME REMODELING

(520) 791-5550 www.tucsonaz.gov/dsd

Call the City Planning and Development Services Department to obtain a permit. For building permits for homes outside the city limits, call the Pima County Development Services Department at 740-6520.

HOMELESS SERVICES (520) 795-9443

Call Tucson Planning Council For The Homeless c/o Interfaith Coalition For The Homeless.

Other available services include:

Primavera Foundation 623-5111

Information & Referral 325-2111

HOMEOWNER ASSOCIATIONS

The City of Tucson government does not regulate homeowner associations. Go online to

www.azleg.state.az.us/FormatDocument.asp?inDoc=/ars/33/01801.htm&Title=33&DocType=ARS or contact the office of your elected state legislator.

HOMEWORK HELP

(520) 594-5900 www.library.pima.gov

Free homework help – in person, by telephone, or online – is available for students of all ages in Tucson and Pima County.

HOUSING

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

(520) 791-4741

www.tucsonaz.gov/hcd

310 N. Commerce Loop, Tucson, AZ 85745

Administers housing, community development and social services programs including investigating residential code complaints and providing certain neighborhood services.

The department assists low- and moderate-income people in obtaining housing. Rental and ownership of homes are subsidized through several programs:

ASSISTED HOUSING (SECTION 8) (520) 791-4739

EL PORTAL HOUSING PROGRAM (520) 791-4171

EMERGENCY HOME REPAIR (520) 791-4636
HOMEOWNERSHIP PROGRAMS (520) 791-4636
PUBLIC HOUSING APPLICATIONS (520) 791-4616

Resources for residents and neighborhoods include:

ABANDONED/VACANT BUILDINGS (520) 791-5843
It is unlawful to have a vacant boarded building for more than 180 days. Call to report a vacant and open or unsecured building.

CODE ENFORCEMENT COMPLAINTS (520) 791-5843
Inspectors investigate reported property and housing code violations of the Neighborhood Preservation Ordinance that affect residents' safety.

NEIGHBORHOOD ASSOCIATIONS (520) 791-4605
Neighborhood associations may choose to register with HCDD. Registration provides neighborhood associations with assistance with mailings, meeting facility arrangements, clean-ups, and certain victims' rights protections.

NEIGHBORHOOD SUPPORT (520) 791-4605
Registered neighborhood associations may request roll-off containers for neighborhood clean-ups through HCDD working in conjunction with Environmental Services.

NEIGHBORHOOD PRESERVATION ORDINANCE
(520) 791-5843

This City of Tucson ordinance consolidates neighborhood-related property and housing issues under one section of the Tucson City Code.

NEIGHBORHOOD PROTECTION ACT (520) 791-4605
This Arizona State statute extends certain portions of victims' rights, specifically those involving prostitution, drugs, chop shops, and graffiti to registered neighborhoods. This allows the neighborhood certain victims' rights.

HOUSING COMPLAINTS

Local resources that are available include:

Southwest Fair Housing Council
(520) 798-1568 (discrimination)
Department of Housing and Community Development
(520) 791-5843 (physical condition of structure)
Arizona Attorney General's Office (520) 628-6504

HUMAN RELATIONS COMMISSION (520) 791-4213
255 W. Alameda St., City Hall, 9th Floor, Tucson, AZ 85701

HUMAN RESOURCES DEPARTMENT
(520) 791-4241 www.tucsonaz.gov/humanre
See EMPLOYMENT

HUMANE SOCIETY OF SOUTHERN ARIZONA
(520) 327-6088 www.hssaz.org
3450 N. Kelvin Blvd. Tucson, AZ 85716
LOW-COST SPAY / NEUTER CLINIC (520) 881-0321
The Humane Society of Southern Arizona is a non-profit organization that shelters companion animals available for adoption, provides low-cost spay/neuter surgeries, offers educational programs, and has volunteer and membership opportunities for the public.
See also SPAY AND NEUTER SOLUTIONS

ILLEGAL DUMPING (520) 791-5843
Call Code Enforcement, Housing and Community Development, for illegal dumping relating to garbage, trash, debris, and hazardous and biohazardous materials. Call also to report illegal or wildcat dumps. Reports may be made online at www.tucsonaz.gov/csd/violation. For areas outside of Tucson city limits, call the Pima County Wildcat Dumping Hotline at 622-5800.

IMMIGRATION AND NATURALIZATION
(800) 375-5283 www.uscis.gov

IMPOUNDED BICYCLES (520) 791-4458

IMPOUNDED VEHICLES (520) 791-4881

IMPROVEMENT DISTRICTS (520) 791-4124
www.tucsonaz.gov/dfast/fastweb.html

Call for information about construction of neighborhood improvements such as paving, sidewalks, and street lights. Access information on a property by entering the parcel/tax code number online at the above website.

INDEPENDENT POLICE AUDITOR
(520) 791-4593 www.tucsonaz.gov/eoo

100 N. Stone Ave., Suite 610, Tucson, AZ 85701
The office of the Independent Police Auditor (IPA) audits investigations of citizen complaints of misconduct by Tucson police officers. Its involvement is to determine if the investigation was complete, thorough, objective and fair. The IPA reviews completed investigations independently from the Tucson Police Department's Office of Professional Standards and may monitor ongoing investigations. A complaint can be made in person, by telephone, by fax at 791-5140, in writing, or via the Internet. Hours are Monday-Friday, 8 a.m.-5 p.m.

INFORMATION
CITY OF TUCSON
www.tucsonaz.gov
INFOLINE (LIBRARY)
(520) 791-4010 www.library.pima.gov

PIMA COUNTY
(520) 740-8011 www.pima.gov
STATE OF ARIZONA
(520) 628-6300 <http://az.gov/webapp/portal>

INFORMATION & REFERRAL
(520) 325-2111 (Helpline)
(800) 352-3792 (State resources)
See OUR FAMILY SERVICES

INFORMATION TECHNOLOGY(520) 791-4747
481 W. Paseo Redondo Tucson, AZ 85701

INTERGOVERNMENTAL RELATIONS
(520) 791-5200
The Office of Intergovernmental Relations develops, represents, and advocates the interests of the City of Tucson. It fosters and maintains the City's relationships with other governmental entities (local, state, and federal).

JAIL (520) 351-8111
See PIMA COUNTY JAIL

JOBS (520) 791-4241
See EMPLOYMENT

JUNK/INOPERABLE VEHICLES (520) 791-5843
See ABANDONED/DISABLED VEHICLES
It is a violation of the Tucson Municipal Code (Neighborhood Preservation Ordinance) to store an inoperable vehicle on private property without a current registration unless it is completely enclosed in a garage or covered by an opaque car

cover. Tarps, bed sheets, plastic sheeting or similar materials do not meet the definition of opaque car cover. It is unlawful to abandon a non-working vehicle on the roadway for more than 48 hours. To have abandoned vehicles tagged and removed, call Tucson Police at 791-4444.

JURY DUTY

(520) 740-4222

www.sc.pima.gov www.tucsonaz.gov/courts

Call for information about jury duty at Tucson City Court, Justice Court, or Superior Court. For U. S. District Court Jury information, call (877) 785-1415 or go online to www.azd.uscourts.gov

JUVENILE COURT (520) 740-2000

See COURT

LAND USE CODE

(520) 791-5550 www.tucsonaz.gov/planning/codes/luc

The Tucson Land Use Code is available online. For information on Land Use Code interpretations, permitted uses, and revisions, call the Planning and Development Services Department at 791-5550. To report a violation, call 791-5843.

LANDFILLS

(520) 791-5151 www.tucsonaz.gov/esd

5300 E. Los Reales Rd.

The City operates the Los Reales Landfill. The entrance is located on Swan Road south of Los Reales Road. Landfill hours are 6 a.m. to 5 p.m., Monday-Saturday, and closed on Sunday. The Los Reales Landfill is closed on four holidays each year: New Year's Day, 4th of July, Thanksgiving Day, and Christmas Day.

For more information, call 791-3171 or go online for landfill rates, location, and holiday schedules.

COUNTY LANDFILLS (520) 740-3340

Call for information on Pima County landfills and transfer stations.

LANDLORD-TENANT INFORMATION

State of Arizona Tenant/Landlord Information/Referral Hotline

(800) 352-3792 (602) 263-8856

(602) 542-5025

http://www.azsos.gov/public_services/Publications/Residential_Landlord_Tenant_Act/

www.supreme.state.az.us/info/brochures/landlord.htm

Legal Aid (520) 623-9461

Southwest Fair Housing Council (520) 798-1568

Pima Council on Aging (520) 790-7262

Elder Law Hotline (520) 623-5137

LANDSCAPING (AS REQUIRED BY THE LAND USE CODE) ZONING REVIEW AT PLANNING AND DEVELOPMENT SERVICES DEPARTMENT

(520) 791-5608

LEASH LAW (520) 243-5900

See PIMA ANIMAL CARE CENTER

According to Tucson City Code, it is unlawful to allow dogs to run at large. Dogs must be kept on a six-foot leash while off the owner's property and must be confined or restrained while on the owner's property.

LEGAL AID, SOUTHERN ARIZONA

(520) 623-9465 <http://sazlegalaid.org>

LIBRARY (520) 594-5600
TTY/TDD (520) 791-4396
See PIMA COUNTY PUBLIC LIBRARY

LIGHTS (520) 791-3154
See STREET LIGHTS After hours (520) 791-4144

LIMITED ENGLISH PROFICIENCY (LEP)
(520) 791-4593 TTY/TDD (520) 791-2639
See OFFICE of EQUAL OPPORTUNITY PROGRAMS
The office administers provisions of the law established to ensure that persons who do not speak English as their primary language and who have a limited ability to read, speak, write or understand English be afforded meaningful access to programs, services and/or activities and information provided by any entity receiving federal financial assistance.

LIQUOR LICENSING www.tucsonaz.gov/clerks
The City Clerk's Office has license information, including after hours activities, special event licenses, and protests or appeals of applications for liquor license. See the Mayor and Council Consent Agenda for a list of licenses to be considered.

LITTER HOTLINE, STATE (877) 354-8837
www.arizonacleanandbeautiful.org/hotline.html
To report litter in public areas within city limits, call 791-3109.
To report litter on city streets and in right-of-ways, call 791-3154. To report litter in Pima County locations, call 740-3340.

**LOT DEVELOPMENT OPTION/
DESIGN DEVELOPMENT OPTION**
(520) 791-5550 www.tucsonaz.gov/dsd

A zoning process adopted by the City provides the ability to modify setbacks on new construction (landscaping, parking).

MANAGER (520) 791-4204
See CITY MANAGER

MARRIAGE LICENSES
(520) 740-3292 www.cosc.co.pima.az.us
110 W. Congress St. Tucson, AZ 85701

MAYOR AND CITY COUNCIL
www.tucsonaz.gov/mcc.html
P.O. Box 27210 Tucson, AZ 85726
See also WARD MAPS

Mayor and Council meetings are televised live and can be seen on Cox Channel 12, Comcast Channel 75, and on demand on Comcast Channel 1. Meetings are replayed during the week. Study sessions normally begin at 2 p.m. and regular sessions begin at 5:30 p.m. on most Tuesdays. Copies of meeting agendas are available the Thursday prior to each regularly scheduled meeting on the City's web site and at the City Clerk's Office, City Hall, 9th Floor, 255 W. Alameda St., Tucson, Arizona 85701. Call 791-4213 for information.

MAYOR ROBERT E. WALKUP (520) 791-4201
255 W. Alameda St. Tucson, AZ 85701
City Hall, 10th Floor

email_mayor1@tucsonaz.gov
WARD 1 REGINA ROMERO (Westside) (520) 791-4040
940 W. Alameda St. Tucson, AZ 85745

ward1@tucsonaz.gov
WARD 2 PAUL CUNNINGHAM (Eastside)
(520) 791-4687
7575 E. Speedway Blvd. Tucson, AZ 85710

ward2@tucsonaz.gov
WARD 3 KARIN UHLICH (Northside) (520) 791-4711
1510 E. Grant Rd. Tucson, AZ 85719
ward3@tucsonaz.gov
WARD 4 SHIRLEY C. SCOTT (Eastside) (520) 791-3199
8123 E. Poinciana Dr. Tucson, AZ 85730
ward4@tucsonaz.gov
WARD 5 RICHARD G. FIMBRES (Southside)
(520) 791-4231
4300 S. Park Ave. Tucson, AZ 85714
ward5@tucsonaz.gov
WARD 6 STEVE KOZACHIK (Midtown) (520) 791-4601
3202 E. 1st St. Tucson, AZ 85716
ward6@tucsonaz.gov

MEDIATION (520) 323-1708
See COMMUNITY MEDIATION

MEETING AND CONVENTION ASSISTANCE
(520) 624-1817
See METROPOLITAN TUCSON CONVENTION AND VISITORS BUREAU

METRO WATER DISTRICT
(520) 575-8100 www.metrowater.com
6265 N. La Canada Dr. Tucson, AZ 85704

METROPOLITAN EDUCATION COMMISSION
(520) 670-0055 www.tucsonaz.gov/mec
930 E. Broadway Blvd., Tucson AZ 85719
The Metropolitan Education Commission advises, makes recommendations and serves as an advocate in areas that affect the educational welfare of Tucson and Pima County. The

MEC's primary focus is the Regional College Access Center which is designed to serve students and parents.

METROPOLITAN TUCSON CONVENTION AND VISITORS BUREAU

(520) 624-1817 (800) 638-8350
www.visittucson.org visitorinfo@mtcvb.com
100 S. Church Ave., Suite 7199 Tucson, AZ 85701
The Metropolitan Tucson Convention & Visitors Bureau promotes Tucson and Southern Arizona as unique destinations for vacations, meetings, conventions, group tours, and sporting events.

TUCSON FILM OFFICE

(520) 770-2151 www.filmtucson.com
MTCVB's Film Office promotes Tucson and Southern Arizona as locations to the motion picture, television, and advertising industries. The office assists production planners with location scouting, local film trades, and artists.

¡VAMOS A TUCSON! (520) 770-2171
MTCVB's ¡Vamos a Tucson! (Let's go to Tucson!) promotes Tucson and Southern Arizona as travel destinations of choice for Mexican visitors and business travelers.

VISITOR INFORMATION (520) 624-1817
Get information about lodging, attractions, activities and events, dining, shopping, tours and more for visitors to Tucson and Southern Arizona. Request a free copy of the *Official Tucson Destination Guide* or peruse a library of free brochures, maps, and directories.

MEXICAN CONSULATE

(520) 882-5595 <http://portal.sre.gob.mx/tucson>
553 S. Stone Ave., Tucson, AZ 85701

The office assists with the needs of Mexican nationals, encourages tourism and commerce, and issues passports and identification.

MINORITY AND WOMEN-OWNED BUSINESS ENTERPRISE PROGRAM

(520) 791-4593 TTY/TDD (520) 791-2639
See OFFICE of EQUAL OPPORTUNITY PROGRAMS
www.tucsonaz.gov/eoo

The office provides opportunities and incentives to certified firms located in Pima County to do business with the City of Tucson on projects and contracts administered by the City's Procurement Department.

MOSQUITOES (520) 243-7999

www.pimahealth.org/disease/westnile.html
Mosquitoes are a source of West Nile Virus. Local governments have partnered to eliminate breeding sites and educate residents in mosquito prevention. More information can be obtained from the Pima County Health Department's Hotline and web page.

MOTHERS AGAINST DRUNK DRIVING

(520) 322-5253 www.madd.org/az/pima

NATIVE PLANT PRESERVATION ORDINANCE (LAND USE CODE) ZONING REVIEW AT PLANNING AND DEVELOPMENT SERVICES DEPARTMENT

(520) 791-5608

NATURAL GAS (520) 889-1888

See SOUTHWEST GAS

NEGLECTED PROPERTIES (520) 791-5843
See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

NEIGHBORHOOD MEDIATION (520) 323-1708
See COMMUNITY MEDIATION

NEIGHBORHOOD PARKING PROGRAMS

(520) 791-5071
The City's ParkWise Office provides information about neighborhood parking permit programs and enforcement of permit violations.

NEIGHBORHOOD RECYCLING CENTERS

See RECYCLING

NEIGHBORHOOD RESOURCES

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

NEIGHBORHOOD TRAFFIC MANAGEMENT

(520) 791-4259
Call for information about neighborhood traffic management programs.

NEIGHBORHOOD WATCH (520) 791-4450

A program designed to assist in safety and crime prevention awareness.

NOISE COMPLAINTS (520) 791-4444

To file a noise complaint, call the Tucson Police Department.

OFFICE of EQUAL OPPORTUNITY PROGRAMS and INDEPENDENT POLICE REVIEW

(520) 791-4593 www.tucsonaz.gov/eoo

See INDEPENDENT POLICE REVIEW

201 N. Stone Ave, 3rd Fl. NW, Tucson, AZ 85701

The Office of Equal Opportunity Programs (OEOP) enforces Chapter 17 of the Tucson Code. OEOP investigates allegations of violations of the Code which prohibits employment, public accommodation and housing discrimination based on race, color, national origin, ancestry, religion, age, disability, gender, gender identity, marital status, and sexual orientation, and/or familial status.

The OEOP administers the Minority, Woman-owned, Disadvantaged, and Small Business Enterprise Programs, the American's with Disabilities Act, and the Limited English Proficiency provisions. The OEOP provides community outreach services, training and program development, and technical assistance to support programs administered by the office.

OUR FAMILY SERVICES

(520) 323-1708 www.ourfamilyservices.org

Information & Referral Helpline: (520) 325-2111

State Resources: (800) 352-3792

Our Family offers a comprehensive range of services to address the needs of at-risk children, youth, families, seniors, and neighborhoods, including maintaining a directory of services for a variety of needs and accommodations. Assistance is available in English and Spanish.

PARKING (AS REQUIRED BY LAND USE CODE) ZONING REVIEW AT PLANNING AND DEVELOPMENT SERVICES DEPARTMENT

(520) 791-5608

PARKING ENFORCEMENT PROBLEMS

(520) 791-5071

<http://dot.tucsonaz.gov/parkwise>

See NEIGHBORHOOD PARKING PROGRAMS

Call the City's ParkWise Office at 791-5071 for problems caused by unlawfully-parked vehicles and for neighborhood parking permit enforcement. Also see Neighborhood Parking Programs and Abandoned Vehicles.

PARKING MAP, DOWNTOWN (520) 791-5071

<http://www.tucsonaz.gov/parking.html>

A map showing Downtown parking garages and metered spaces is available on the City web site or by calling the ParkWise office.

PARKING METERS (520) 791-5071

Call ParkWise to report problems with malfunctioning meters or to hood meters.

PARKING TICKETS See CITY COURT

103 E. Alameda St. Tucson, AZ 85701

Payments or requests for hearings on parking tickets must be made to the City Court.

Pay in full using web site payment at www.tucsonaz.gov/courts

Pay by telephone at 791-4216.

Pay by mail at Tucson City Court, P.O. Box 27210, Tucson, AZ 85726-7210.

PARKS AND RECREATION

(520) 791-4873 www.tucsonaz.gov/parksandrec

Administration Office, 900 S. Randolph Way

Tucson, AZ 85716

The City of Tucson offers many recreational and cultural programs, activities, and services to people of all ages. Community services include more than 128 parks, 27 swimming pools (including 5 year-round pools), 5 municipal golf courses, 19 recreation centers, the Reid Park Zoo, 3 tennis centers, senior facilities at the Armory Park Senior Center, Udall Senior Addition and El Pueblo Senior Center, 3 urban fishing program lakes, and the Therapeutic Recreation Center and Edith Ball Adaptive Recreation Center for persons with disabilities.

BALLFIELD AND COURT RESERVATIONS

(520) 791-4873

Call or visit Parks Administration or any Parks District office for field or volleyball court reservations within the next 30 days. Call the Sports Office at 791-4560 for reservations beyond the next 30 days.

BEER PERMITS (520) 791-4873

Beer consumption is permitted in City parks with a permit. Beer permits may be purchased at Parks and Recreation Administration, 900 S. Randolph Way, or any Parks and Recreation District Office. Cost for City residents: daily rate - \$25 per 100 people; cost for non-City residents \$30 per 100 people; special events (over 100 people per day) - \$90 (resident)/\$115 (non-resident) per day. No glass containers are allowed in City Parks. The beer permit is NOT an authorization to sell beer.

CHILDREN'S SWIM LESSONS (520) 791-4877

Each summer Parks and Recreation offers children's swim lessons at various pool locations. EZEE Registration, either online at ezeereg.com or by phone at 573-3933, is recommended.

DISCOUNT PROGRAM (520) 791-4877

This program enables low-income participants to pay a discounted fee. Discount applies only to KIDCO, clubs, Learn-to-Swim, and Center/Swim quarterly annual passes. One must be a city resident to apply.

DISTRICT OFFICES:

EAST DISTRICT (520) 791-5930

8257 E. Broadway Blvd.

NORTHWEST DISTRICT (520) 791-4873

900 S. Randolph Way

SOUTHWEST DISTRICT (520) 791-5909

4208 S. Santa Rita Ave

ZOO AND REID PARK OPERATIONS (520) 791-3204

1100 S. Randolph Way

FISHING www.gf.state.az.us

Three Tucson Parks and Recreation lake sites are designated as Urban Fishing Program locations -- Kennedy Park Lake, Lakeside Park Lake, and Silverbell Lake in Christopher Columbus Park. An Urban Fishing License is required for persons 14 years of age or older. Licenses are issued by the Arizona Game and Fish Department and are sold at most sporting goods stores.

INCLUSION SERVICES (520) 837-8060

Parks and Recreation offers opportunities for youth and adults with disabilities who are ready for inclusion.

KIDCO Registration Information (520) 791-4877

KIDCO, for ages 5-11, is a popular after-school and summer recreation program offered through Tucson Parks and Recreation at many school and recreation center locations.

Fees per child per school semester:

City residents \$300 Non-City residents \$375

Summer KIDCO fees per child:

City residents \$100 Non-City residents \$125

LEISURE CLASS CATALOG (520) 791-3241

This free quarterly Program Guide and Class Catalog provides descriptions, fees, and registration information for hundreds of seasonal leisure classes for all age groups, as well as department facilities and programs. The catalog is available at all Parks and Recreation offices and centers. The Program Guide is also available for viewing online at www.tucsonaz.gov/parksandrec

EZEE Registration: online at ezeereg.com or by phone at 573-3933. Call Registration Services at 791-4877 for detailed information.

LIGHTS

During regular business hours (520) 837-8075

After hours (520) 791-4144 (City Communications)

Report any sports lighting or dusk-to-dawn park lighting problems to Parks and Recreation.

OFF-LEASH DOG AREAS (520) 791-4873

Parks and Recreation operates six free off-leash dog areas. For site information, go online to www.tucsonaz.gov/parksandrec

Off-leash areas are located at:

Christopher Columbus Park

4600 N. Silverbell Rd.

Gene C. Reid Park

22nd Street and Country Club Rd.

Jacobs Park

3300 N. Fairview Ave.

North Sixth Avenue

2075 N. 6th Ave.

Palo Verde Park

300 S. Mann Ave.

Udall Park

7290 E. Tanque Verde Rd.

OUTDOOR AMPHITHEATERS (520) 791-4873

The DeMeester Outdoor Performance Center at Reid Park and the Udall, Kennedy, Lincoln, and Himmel Park amphitheaters may be reserved for public activities.

RAMADA RESERVATIONS (520) 791-4873

Parks and Recreation offers 171 reservable ramadas at 51 park locations. Call for information and reservations.

Daily park ramada fees:

8:00 a.m.-1:30 p.m. OR 2:00 p.m.-7:30 p.m.

City residents \$15; Non-city residents \$20

Both time slots, same day:

City residents \$25 Non-city residents \$30

Premium Ramada fees:

8:00 a.m.-1:30 p.m. OR 2:00 p.m.-7:30 p.m.

City residents \$25; Non-city residents \$30

Both time slots, same day:

City residents \$45; Non-city residents \$55

RECREATION CENTERS

ARMORY PARK CENTER

(520) 791-4865 220 S. 5th Ave.

CHERRY AVENUE CENTER

(520) 791-4497 5085 S. Cherry Ave.

EDITH BALL ADAPTIVE RECREATION CENTER

(520) 791-5643 3455 E. Zoo Court

EL PUEBLO NEIGHBORHOOD CENTER

(520) 791-5155 101 W. Irvington Rd.

EL PUEBLO REGIONAL CENTER

(520) 791-5155 101 W. Irvington Rd.

EL PUEBLO SENIOR CENTER

(520) 791-3250 101 W. Irvington Rd.

EL RIO CENTER

(520) 791-4683 1390 W. Speedway Blvd.

FRED ARCHER CENTER

(520) 791-4353 1665 S. La Cholla Blvd.

FREEDOM CENTER

(520) 791-4969 5000 E. 29th Street

MARTY BIRDMAN CENTER

(520) 791-5950 2536 N. Castro Ave.

MORRIS K. UDALL REGIONAL CENTER

(520) 791-4931 7200 E. Tanque Verde Rd.

MORRIS K. UDALL SENIOR ADDITION

(520) 791-4121 7200 E. Tanque Verde Rd.

NORTHWEST CENTER

(520) 791-3247 2160 N. 6th Ave.

ORMSBY CENTER (closed)

OURY CENTER

(520) 791-4788 600 W. St. Mary's Rd.

PASCUA CENTER

(520) 791-4609 785 W. Sahuaro St.

QUINCIE DOUGLAS CENTER

(520) 791-2507 1575 E. 36th St.

RANDOLPH REGIONAL CENTER

(520) 791-4560 200 S. Alvernon Way

SANTA ROSA CENTER

(520) 791-4589 1080 S. 10th Ave.

THERAPEUTIC RECREATION CENTER

(520) 791-4504 1000 S. Randolph Way

WILLIAM CLEMENTS CENTER

(520) 791-5787 8155 E. Poinciana Dr.

WILLIAM CLEMENTS FITNESS CENTER

(520) 791-4730 8155 E. Poinciana Dr.

SENIOR CLUBS (520) 791-4873

Parks and Recreation offers a variety of senior activities and programs at various centers. Senior Club Activity Cards are \$25 and \$30 and allow participation in program activities.

SENIOR FACILITIES

Dedicated senior facilities are located at the Armory Park (791-4865), Udall Center (791-4121), and El Pueblo Center (791-3250) See listings in Recreation Centers.

SPORTS OFFICE - LEAGUES (520) 791-4560

Adult softball leagues for men and co-eds are offered through Randolph Center Sports Unit, 200 S. Alvernon Way.

SWIMMING POOLS (520) 791-5352

Parks and Recreation operates and maintains 10 swimming pools, 5 of which are year-round locations. Call for information on pool locations, fees, and aquatic programs.

TEEN PROGRAMS (520) 791-5930 or (520) 791-5909

Parks and Recreation offers many activities for teens, including clubs at various locations and teen volunteer opportunities.

TENNIS CENTERS

Parks and Recreation offers tennis courts at parks and school locations, including 3 tennis centers offering lessons and league competition.

JIM REFFKIN TENNIS CENTER

(520) 791-4896 50 S. Alvernon Way

HIMMEL TENNIS CENTER

(520) 791-3276 1000 N. Tucson Blvd.

FORT LOWELL TENNIS CENTER

(520) 791-2584 2900 N. Craycroft Rd.

THERAPEUTIC PROGRAMS (520) 791-4504

Parks and Recreation offers a variety of programs and activities for people with disabilities, through adaptive, aquatic and inclusive recreation opportunities.

TUCSON CITY GOLF

(520) 791-5853 www.tucsoncitygolf.com

Automated tee time reservations (520) 791-4336

VENDOR PERMITS (520) 791-4873

AMUSEMENT EQUIPMENT - \$150 for a quarterly permit

REGIONAL PARK - \$600 for a quarterly permit

DISTRICT PARK - \$300 for a quarterly permit
SPECIAL EVENTS - \$60 per day per vendor
VOLUNTEERS

Parks and Recreation offers many opportunities for teen volunteers. Mandatory orientation is required. Call a District Office for information.

Southwest: (520) 791-5909

East: (520) 791-5930

YOUTH PROGRAMS (520) 791-4873

ZOO (REID PARK) (520) 791-4022

www.tucsonaz.gov/parksandrec/zoo.php

www.tucsonzoo.org

See ZOO in main listings.

PARKWISE (520) 791-5071

<http://dot.ci.tucson.az.us/parkwise>

ParkWise is the City's parking and parking enforcement division. It is responsible for on-street parking, and a number of parking garages and lots in the Downtown area. The Division also supervises both resident and non-resident parking permit programs throughout the community.

PASSPORT (520) 740-3210

Call the Clerk of Superior Court (Pima County).

www.cosc.pima.gov www.travel.state.gov

PIMA ANIMAL CARE CENTER (520) 243-5900

www.pimaanimalcare.org

4000 N. Silverbell Rd. Tucson, AZ 85745

See also HUMANE SOCIETY OF SOUTHERN ARIZONA
Animal control services, including dog licensing, are provided by the Pima Animal Care Center. Call to report stray dogs,

animal bites, animal cruelty, or the location of a dead animal. Pima Animal Care Center has pets available for adoption. For dog licensing information, call 243-5969.

PIMA ASSOCIATION OF GOVERNMENTS

(520) 792-1093 www.pagnet.org

177 N. Church Ave., 4th floor, Tucson, AZ 85701

Pima Association of Governments is a nonprofit metropolitan planning organization with Transportation Planning, Environmental Planning and Technical Services divisions. PAG coordinate efforts with all local government jurisdictions in Pima County, and with the Pascua Yaqui Tribe and Tohono O'odham Nation.

Call PAG or visit its web site for information on population estimates and projections, traffic volumes, short and long range regional transportation plans, bicycle maps, regional data needs, clean fuels, and the use of alternate modes.

See also REGIONAL TRANSIT AUTHORITY

PIMA COMMUNITY COLLEGE

(520) 206-4500 www.pima.edu

Pima Community College is a two-year educational institution that serves residents of Pima and Santa Cruz counties.

PIMA COUNCIL ON AGING

(520) 790-7262 www.pcoa.org

Administration (520) 790-0504

Medicare Health Insurance Assistance (520) 546-2011

Retired & Senior Volunteer Program (520) 790-7262

PIMA COUNTY GOVERNMENT

(520) 740-8011 www.pima.gov

See GOVERNMENT

PIMA COUNTY HEALTH DEPARTMENT

(520) 243-7770 www.pimahealth.org
3950 S. Country Club Road, Tucson, AZ 85714
Call or go online for information on family health planning, immunizations/flu shots, mobile health services, consumer food safety, and more.

PIMA COUNTY JAIL (520) 351-8111

1300 W. Silverlake Rd., Tucson, AZ 85713
Adults are detained at the main facility. Juveniles are detained at the Pima County Juvenile Court Center, 2225 E. Ajo Way, Tucson, Arizona 85713. Call 740-2000 for information.

PIMA COUNTY PUBLIC LIBRARY (520) 594-5600

www.library.pima.gov TTY/TDD (520) 791-4396
The Pima County Public Library system is comprised of the Main Library, 26 branches, a facility at the Pima County Adult Detention Center, and two mobile outreach units. The Main Library serves as a centralized information resource and as the neighborhood library for the Downtown area. The branch libraries, located throughout Pima County, strive to serve individual communities' recreational reading, informational, educational, and cultural needs.

Pima County Library Foundation (520) 881-9876
For volunteer opportunities, contact the Friends of the Pima County Public Library at (520) 795-3763.

INFOLINE (520) 791-4010

Infoline, a service of the Pima County Public Library, puts information at one's fingertips. Call with questions during open hours at the Main Library (Monday-Saturday) and get fast, friendly answers from skilled reference librarians. Reference

questions may also be submitted online at
<http://www.library.pima.gov/contact/#infoline>
LIBRARY LOCATIONS AND HOURS (520) 791-4114
Complete updated information on Library services and hours is available on the Library's web site at www.library.pima.gov
LIBRARY BRANCHES by region (all area codes 520):

Central

Ekstrom - Columbus 594-5285
4350 E. 22nd St., Tucson, AZ 85711
Himmel Park 594-5305
1035 N. Treat Ave., Tucson, AZ 85716
Martha-Cooper 594-5315
1377 N. Catalina Ave., Tucson, AZ 85712

Downtown

Joel D. Valdez Main Library 594-5500
101 N. Stone Ave., Tucson, AZ 85701
Sam Lena-South Tucson 594-5265
1607 S. Sixth Ave., Tucson, AZ 85713

South

El Pueblo 594-5250
101 W. Irvington Rd., Tucson, AZ 85714
Quincie Douglas 594-5335
1585 E. 36th St., Tucson, AZ 85713
Santa Rosa Learning Center 594-5260
1075 S. 10th Ave., Tucson, AZ 85701
Valencia Branch 594-5390
202 W. Valencia Rd., Tucson, AZ 85706

West

El Rio 594-5245
1390 W. Speedway Blvd., Tucson, AZ 85745
Mission 594-5325
3770 S. Mission Rd., Tucson, AZ 85713
Southwest 594-5270

6855 S. Mark Rd., Tucson, AZ 85746

East

Dusenberry-River Center 594-5345

5605 E. River Rd. #105, Tucson, AZ 85750

Kirk-Bear Canyon 594-5275

8959 E. Tanque Verde Rd., Tucson, AZ 85749

Miller-Golf Links 594-5355

9640 E. Golf Links Rd., Tucson, AZ 85730

Murphy -Wilmot 594-5420

530 N. Wilmot Rd., Tucson, AZ 85711

North

Flowing Wells 594-5225

1730 W. Wetmore Rd., Tucson, AZ 85705

Nanini 594-5365

7300 N. Shannon Rd., Tucson, AZ 85741

Wheeler Taft Abbett Sr. 594-5200

7800 N. Schisler Dr., Tucson, AZ 85743

Woods Memorial 594-5445

3455 N. 1st Ave., Tucson, AZ 85719

Other communities

Caviglia-Arivaca 594-5235

17050 W. Arivaca Rd., Arivaca, AZ 85601

Dewhirst-Catalina 594-5240

15631 N. Oracle Rd. #199, Tucson, AZ 85739

Geasa-Marana 594-5255

13370 N. Lon Adams Rd., Marana, AZ 85653

Joyner-Green Valley 594-5295

601 N. La Cañada Dr., Tucson, AZ 85614

Oro Valley (affiliate library) 229-5300

1305 W. Naranja Dr., Oro Valley, AZ 85737

Salazar-Ajo 387-6075

33 Plaza, Ajo, AZ 85321

PIMA COUNTY PUBLIC WORKS

SEWER (520) 443-6500

ROAD MAINTENANCE (520) 740-2639

FLOOD CONTROL (520) 243-1800

PIMA COUNTY SHERIFF'S DEPARTMENT

(520) 351-4600 www.pimasheriff.org

FOR EMERGENCIES, CALL 911.

For non-emergencies, call 741-4900.

The Sheriff's Department provides law enforcement services to unincorporated areas of Pima County, outside of city limits.

PLANNING AND DEVELOPMENT SERVICES

(520) 791-4505 (520) 791-5550

www.tucsonaz.gov/planning www.tucsonaz.gov/dsd

City/County Public Works Building, 201 N. Stone Ave.,

1st Floor, Tucson, AZ 85701

The Planning and Development Services Department oversees Rezoning/Special Exceptions, Plan Amendments/Planned Area Development and Review, Land Use Code Simplification Amendment, Neighborhood Preservation Zone, Planning Commission Support, and Area and Neighborhood Plans/Plan Amendments. Other services include permitting, records management, and inspections for new construction, remodeling, and signage. Specialists review plans and ensure compliance with standards of adopted building codes within the city. Inspectors ensure that work is performed to protect safety, welfare, and health standards through the regulation of construction, quality of materials, occupancy of structures, and signage within city limits.

PLANS

(520) 791-4505 www.tucsonaz.gov/planning

Call the Planning and Development Services Department for information on City land use plans including comprehensive, subregional, area, or neighborhood plans.

POISON HOTLINE (800) 222-1222

www.pharmacy.arizona.edu/outreach/poison

The Arizona Poison and Drug Information Center is at The University of Arizona College of Pharmacy. For more information, call (520) 626-1427.

POLICE DEPARTMENT, TUCSON

(520) 791-4444 www.tucsonaz.gov/police

For emergencies requiring a Tucson police officer, call 911. For general information and to report crimes not in progress, call 791-4444 from 8 a.m. to 10 p.m. After hours, call 911.

ADMINISTRATION (520) 791-4441

CRIME PREVENTION (520) 791-4450

CRIME STATISTICS

www.tucsonaz.gov/police/

[Crime_Statistics/crime_statistics.htm](http://www.tucsonaz.gov/police/Crime_Statistics/crime_statistics.htm)

DETECTIVE INVESTIGATIONS

For information on the investigation of a previously reported crime, call the appropriate detective unit.

ADULT SEXUAL ASSAULT (520) 791-4492

ARSON (520) 791-5809

AUTO THEFT (520) 791-4664

BURGLARY UNIT (520) 791-5171

CHILD SEXUAL ASSAULT (520) 791-4018

CIVIC/SPECIAL EVENT PERMITS (520) 791-4855

DEPENDENT CHILD UNIT (520) 791-5159

FINGERPRINTING SERVICES (520) 791-4697

FRAUD (520) 791-4481

GANG UNIT (520) 547-8800

HOMICIDE (520) 791-4487

MISSING PERSONS (520) 791-5159

NARCOTICS (520) 547-8800

ROBBERY (520) 791-4455

TRAFFIC INVESTIGATIONS (520) 791-4389

Information related to hit-and-run, vehicle homicide, etc.

OFFICE OF PROFESSIONAL STANDARDS

(520) 791-4426

OPERATIONS DOWNTOWN (520) 791-5032

OPERATIONS EAST (520) 791-5700

OPERATIONS MIDTOWN (520) 791-4253

OPERATIONS SOUTH (520) 791-4949

OPERATIONS WEST (520) 791-4467

POLICE RECORDS (520) 791-4461

Copies of police records (traffic accident reports, burglary reports, etc.) are available at the Tucson Police Department, Records Section.

PROPERTY AND EVIDENCE (520) 791-4458

Recovery of any property held by the Tucson Police Department may require a judge's order or detective's authorization. Once necessary clearances have been obtained, property may be picked up at the Tucson Police Department, Evidence and Supply Section. Verify hours before arriving to pick up property.

To obtain the release of bicycles (520) 791-4458

To obtain the release of impounded cars (520) 791-4285

TRAFFIC ENFORCEMENT PROBLEMS (520) 791-4440

Call to report ongoing traffic-related enforcement problems (speeding, red light running, etc.). For emergency traffic problems due to a collision or road hazard, call 911.

TRAFFIC TICKETS (520) 791-4216

See Tucson City Court www.tucsonaz.gov/courts

VOLUNTEERS (520) 791-4499 ext. 1371

The Tucson Police Department uses citizen volunteers for a wide variety of activities from reserve police officers to data entry and clerical assistance.

POPULATION INFORMATION

(520) 791-4505 www.tucsonaz.gov/planning
Call the City's Planning and Development Services Department for population and socio-economic information. To obtain a copy of the Population Handbook, with population estimates and a 50-year projection, call the Pima Association of Governments at 792-1093.

POSTAL SERVICE

(800) 275-8777 www.usps.com
Additional information may be found in the U.S. Government Listings of most telephone directories.

POTHOLES (520) 791-3154
See STREET MAINTENANCE

PRIMAVERA FOUNDATION

(520) 623-5111 www.primavera.org
Call for services to address homelessness and poverty.

PRO NEIGHBORHOODS

(520) 882-5885 www.proneighborhoods.org
330 N. Commerce Park Loop, Catalina Building
Tucson, AZ 85745
PRO Neighborhoods provides technical assistance and small grants to neighborhood groups throughout Tucson and Pima County. It also maintains a resource library, hosts workshops, and assists with project development.

PROCUREMENT DEPARTMENT

(520) 791-4217 www.tucsonprocurement.com
See PURCHASING
255 W. Alameda St., City Hall, 6th Floor, Tucson, AZ 85701

PROPERTY COMPLAINTS (520) 791-5843
See CODE ENFORCEMENT COMPLAINTS under
HOUSING AND COMMUNITY DEVELOPMENT
DEPARTMENT

PROPERTY TAXES See TAXES
Property taxes are administered through the Pima County Assessor's Office. Call for more info on valuations, primary and secondary taxes, and appeal procedures.

PROSECUTOR (520) 791-4104
103 E. Alameda St., City Court #501, Tucson, AZ 85701

PUBLIC DEFENDER'S OFFICE (520) 791-4857
103 E. Alameda St., City Court #601, Tucson, AZ 85701

PUBLIC HOUSING See HOUSING

PUBLIC RECORDS (520) 791-4213
255 W. Alameda St., City Hall, 9th Floor, Tucson, AZ 85701
City public records are filed in the City Clerk's Office.

PUBLICATIONS (520) 791-4213
255 W. Alameda St., City Hall, 9th Floor, Tucson, AZ 85701
Copies of City publications, including maps, public records, Mayor and Council agendas, City codes, etc., may be purchased in the City Clerk's Office.

520 318-6740 www.sazredcross.org

REFUSE PICKUP (520) 791-3171
See ENVIRONMENTAL SERVICES

REGIONAL TRANSIT AUTHORITY (520) 770-9410
177 N. Church Ave., Suite 405, Tucson, AZ 85701
www.rtamobility.com
The Regional Transportation Authority (RTA) serves Tucson, Pima County, Marana, Oro Valley, the Pascua Yaqui Tribe, Sahuarita, South Tucson, and the Tohono O'odham Nation.

REID PARK ZOO See ZOO
www.tucsonaz.gov/parksandrec/zoo.php

REZONING (520) 791-5550 See ZONING

RIDESHARE
(520) 884-RIDE (7433) www.pagnet.org
RideShare resources for commuters include free confidential carpooling matching service, the Guaranteed RideHome Program for registered carpoolers, and information about alternate transportation options.

RIO NUEVO
www.tucsonaz.gov/rionuevo

RISK MANAGEMENT (520) 791-4728
255 W. Alameda St., City Hall, 5th Floor, Tucson, AZ 85701

RIVER PARKS (520) 791-4873
Pedestrian and bicycle paths and other park facilities are located along portions of the river banks for public use. For

river parks inside city limits, call Tucson Parks and Recreation at the above number. If outside city limits, call Pima County Natural Resources, Parks and Recreation, at (520) 877-6000.

ROAD CONDITION INFORMATION

(520) 547-7510 www.transview.org
For Tucson road conditions, including Mt. Lemmon, call the number above. For statewide information and real time road conditions, call (888) 411-ROAD (7623).
Local transportation information, including closures, accidents, and more is available online at the Tucson Department of Transportation's Transview site. Check statewide road conditions online at www.az511.com

ROAD RAGE (520) 235-7243
Call to report aggressive drivers. If you feel you are in immediate danger, call 911.

SAFETYALERTGPC

www.safetyalertgpc.com
Go online to sign up for a free regional emergency and weather alert notification for Greater Pima County residents. Similar to an outbound 911, residents can receive emergency alerts by voice, text, and e-mail through a system accessible to all government jurisdictions within Pima County. Notifications are customized for an affected area by jurisdiction, zip code, neighborhood and geographical boundaries, street and road parameters, etc.

SAFETY PROGRAMS

See FIRE DEPARTMENT, TUCSON

SCENIC CORRIDOR ZONE

ZONING REVIEW (520) 791-5608

SCHOOL DISTRICTS

ALTAR VALLEY

(520) 882-1484 www.avsd.org
10105 S. Sasabe Rd. Three Points, AZ 85736

AMPHITHEATER PUBLIC SCHOOLS

(520) 696-5000 www.amphi.com
701 W. Wetmore Rd. Tucson, AZ 85705

CATALINA FOOTHILLS

(520) 209-7500 <http://cfsd16.org>
2101 E. River Rd. Tucson, AZ 85718

FLOWING WELLS

(520) 696-8801 www.floatingwells.k12.az.us
1556 W. Prince Rd. Tucson, AZ 85705

MARANA UNIFIED

(520) 682-3243 www.maranausd.org
11279 W. Grier Rd. Marana, AZ 85653

SAHUARITA

(520) 625-3502 www.sahuarita.k12.az.us
350 W. Sahuarita Rd. Sahuarita, AZ 85629

SUNNYSIDE

(520) 545-2000 www.sunnysideud.k12.az.us
2238 E. Ginter Rd. Tucson, AZ 85706

TANQUE VERDE

(520) 749-5751 www.tanq.org
11150 E. Tanque Verde Rd. Tucson, AZ 85749

TUCSON UNIFIED

(520) 225-6000 www.tusd.k12.az.us
1010 E. 10th St. Tucson, AZ 85719

VAIL

(520) 879-2000 www.vail.k12.az.us
13801 E. Benson Highway Vail, AZ 85641

CHARTER SCHOOLS in Tucson

www.hr.arizona.edu/03_hire/reloc/schools_chart_home.php

SERVICE CONTRACT DIVISION (520) 791-4704

www.tucsonaz.gov/procure

SEWERS

(520) 443-6500 www.wwm.pima.gov
Pima County Regional Wastewater Reclamation Department operates the sewer system in the metropolitan Tucson area, including within city limits. For roach problems caused by insect-infested sewers, call Pima County Vector Control at 443-6501.

For emergencies after 5 p.m., call 443-6500.

SHERIFF

(520) 351-4600 www.pimasheriff.org
See PIMA COUNTY SHERIFF'S DEPARTMENT

SHUTTLE See DOWNTOWN LOOP

SIDEWALKS (520) 791-5100

For information regarding building a new sidewalk in the right-of-way, contact the Tucson Department of Transportation, Public Right-of-Way Permits. For maintenance of sidewalks, call 791-3154.

SIGN PERMITS (520) 791-5607

SIGNS, TRAFFIC (520) 791-4259
See TRAFFIC SIGNALS AND SIGNS

SMALL BUSINESS ENTERPRISE PROGRAM

(520) 791-4593 TTY/TDD (520) 791-2639
See OFFICE of EQUAL OPPORTUNITY PROGRAMS
www.tucsonaz.gov/eoo

The program provides opportunities and incentives to certified firms located in Pima County to do business with the City of Tucson on projects and contracts administered by the City's Procurement Department.

SMALL BUSINESS COMMISSION

(520) 791-4343, ext. 245
www.tucsonaz.gov/finance/SBC.html

This commission advises Mayor and Council on current and proposed City policies affecting small businesses and promotes communication between the City and small businesses. It meets every 4th Thursday of the month at 3 p.m. in the Mayor and Council Chambers, City Hall, 255 W. Alameda, 1st Floor, unless otherwise noted. E-mail the commission at SmallBusComm@tucsonaz.gov

SMOKING ORDINANCE

(877) 297-8677 www.smokefreearizona.org
State law prohibits smoking in most indoor public places. Local governments may have ordinances that are more restrictive.

SNAKE REMOVAL

Consult the telephone directory for information on area services. If outside the city limits, check also with your emergency service / fire protection provider.

SOCIAL SERVICES (520) 325-2111
See OUR FAMILY SERVICES

SOUTHWEST GAS

(520) 889-1888 www.swgas.com

This private utility provides natural gas to the Tucson metropolitan area. The Customer Service Office is open Monday through Friday from 8 a.m. to 5 p.m. For emergencies or safety-related issues, call (520) 746-1076, (800) 722-4277, or 911.

SPAY AND NEUTER SOLUTIONS

(520) 247-6469 www.spayandneutersolutions.org
Spay and Neuter Solutions provides educational support and financial assistance to qualified owners for spaying and neutering their pets.

SPECIAL ASSESSMENTS

(520) 791-4124 www.tucsonaz.gov/dfast
255 W. Alameda St., City Hall, 8th Floor, Tucson, AZ 85701
Access information on a property by entering the Parcel/Tax code number online.

SPEED HUMPS (520) 791-4259

Call the Tucson Department of Transportation, Traffic Engineering Division.

SPRING TRAINING See BASEBALL

STORMWATER MANAGEMENT SECTION

(520) 791-4251
Call to find out how to protect naturally-vegetated washes, keep stormwater clean, and learn how the City manages stormwater runoff.

STREET CONSTRUCTION

(520) 791-5100 <http://dot.tucsonaz.gov/construction>
Call for information about the construction or upgrading of roadways, including current construction and future plans.

STREET LIGHTS (520) 791-3154

After hours (520) 791-4144
Call to report a non-functioning or broken street light or traffic signal. For emergencies, call 911.

STREET MAINTENANCE

(520) 791-3154 <http://dot.tucsonaz.gov/streets>
For information about the cleaning and repair of city streets, call the Tucson Department of Transportation, Street and Traffic Maintenance Division.

STREET NAMES/NAMING

(520) 740-6480 www.pimaxpress.com
Contact the Pima County Development Services Department, Address Division.

STREET RECORDS

(520) 791-4321 <http://tdotmaps.transview.org/mandr>
For information on paving, lighting, and drainage plans and records for completed projects within the city limits, call the Tucson Department of Transportation, Engineering Division, Maps and Records.

SUBDIVISION PROCESS (520) 791-5550
PLANNING AND DEVELOPMENT SERVICES
DEPARTMENT

SUN TRAN (520) 792-9222
www.suntran.com TTY/TDD (520) 628-1565

Sun Tran is Tucson's award-winning regional public transportation system that provides a fixed-route bus service. Visit its web site or call for routes and updates, bus passes, and fare information.

SUN VAN (520) 798-1000 TDD (520) 884-5100
www.sunvan.com

Sun Van provides complimentary paratransit service for Americans with Disabilities (ADA) eligibility persons. A person must be ADA eligible to use this paratransit service. Open 7 days a week from 7 a.m. - 4 p.m. Services are in English and Spanish.

ELIGIBILITY (520) 791-5409
RESERVATIONS (520) 798-1000

SURPLUS CITY PROPERTY See AUCTIONS
www.citysurplus.org

SWIMMING POOLS

Various provisions of the City Code apply to swimming pools: Pools within the city limits are required to have a self closing, self latching gate. For information on pool codes and requirements, contact Fire Prevention at 791-4502 or go to www.tucsonaz.gov/dsd

To report standing green water or safety-related matters, call the Department of Housing and Community Development, Code Enforcement, at 791-5843.

To report illegal pool draining onto other property, call Tucson Transportation, Stormwater Division, at 791-4251.

To report mosquito-related issues, call Pima County Health Department at 243-7999.

TAXES

BUSINESS PERSONAL PROPERTY (520) 740-8231
DELINQUENT TAX INFORMATION (520) 740-3785
INTERNAL REVENUE FEDERAL TAX ASSISTANCE
(800) 829-1040
PIMA COUNTY ASSESSOR (520) 740-8630
RESIDENTIAL PROPERTY (520) 740-8630
STATE OF ARIZONA TAXPAYER ASSISTANCE
(800) 352-4090
ARIZONA DEPARTMENT OF REVENUE
(800) 634-6494

TENNIS (520) 791-4873
See PARKS AND RECREATION

THEATRE (520) 791-4873
Call Tucson Parks and Recreation Community Theatre.

THERAPEUTIC PROGRAMS
See PARKS AND RECREATION

T.I.C.E.T.
See DOWNTOWN LOOP

TICKET OFFICE, TUCSON CONVENTION CENTER
(520) 791-4101 www.tucsonaz.gov/tcc
Visit any Ticketmaster outlet; charge by phone through
TicketMaster at 321-1000 or purchase at
www.ticketmaster.com

TOURS
Tours of City Hall for school groups and visitors may be
arranged by calling the City Clerk's Office at 791-4213.
FIRE STATION TOURS (520) 791-4502

GENERAL SERVICES-COMMUNICATIONS
(520) 791-4309 (911 Call Center)
TUCSON WATER FACILITIES
(520) 791-4331 www.tucsonaz.gov/water
WALKING TOURS OF DOWNTOWN
(520) 624-1817 www.visittucson.org

TRAFFIC PROBLEMS (520) 791-4259
To report existing traffic-related problems (missing or
damaged traffic control signs, etc.), call Traffic Engineering.
For traffic-related enforcement problems (speeding, red light
running, etc.), call Tucson Police at 791-4440. For emergency
traffic problems due to a collision or road hazard, call 911.

TRAFFIC SCHOOL(520) 547-2507
See DEFENSIVE DRIVING SCHOOL

TRAFFIC SIGNALS AND SIGNS (520) 791-4259
Call to request information about traffic studies and to request
new studies. To report malfunctioning or damaged signals,
signs, street striping, or sight obstructions within the Tucson
city limits, call the Street and Traffic Maintenance Division at
791-3154 (daytime) or 791-4144 (after hours). For
emergencies, call 911.

TRAFFIC TICKETS See CITY COURT
www.tucsonaz.gov/courts
103 E. Alameda St. Tucson, AZ 85701
Pay in person with cash, cashier's check, money order, Visa,
Mastercard, or Discover. Also pay by mail or online.
Payments must be received by court date indicated on citation.

TRAILS (520) 791-4873

Short City of Tucson nature trails are available at Case Park, 9851 E. Kenyon Dr.; Greasewood Park, 1075 N. Greasewood; Rio Vista Park, 3974 N. Tucson Blvd.; and Vista Del Rio Cultural Resources Park, 7575 E. Desert Arbors St. For information on trails in Pima County, call 877-6000 or go online to www.pima.gov/nrpr

TRANSIT SERVICES

(520) 791-5883 <http://dot.ci.tucson.az.us/transit>
See also SUN TRAN, SUN VAN, and PARKWISE

TRANSPORTATION, STATE OF ARIZONA DEPARTMENT OF

(520) 388-4200 www.dot.state.az.us
The State Department of Transportation maintains designated State routes, including Interstates 10 and 19. Call the Tucson District Headquarters for assistance.
Call the Motor Vehicle Division, Tucson office, at (520) 629-9808 for driver license and vehicle registration information.

TRANSPORTATION DEPARTMENT, TUCSON

(520) 791-4371 <http://dot.tucsonaz.gov>

TRANSPORTATION PLANNING

(520) 791-4371 <http://dot.ci.tucson.az.us/planning>
Call Tucson Department of Transportation for city information. The Pima Association of Governments, Transportation Planning Division, is responsible for overall regional transportation coordination. Call 792-1093 or go online to Programs at www.pagnet.org for long-range and short-range transportation plans and traffic volume information.

TRANSVIEW

(520) 792-1093 www.transview.org
Transview is an online Transportation Information Guide.

TRASH PICKUP (520) 791-3171
See ENVIRONMENTAL SERVICES

TREE OBSTRUCTIONS (520) 791-3154
Call for sight obstruction of street signs, signals, corners, or intersections within Tucson city limits. For downed trees on City property and all other obstructions, call the Department of Transportation, Engineering Division, at 791-4254.

TREES FOR TUCSON

(520) 791-3109 www.treesfortucson.org
This Tucson Clean & Beautiful urban forestry program supplies low-cost desert-adapted shade trees for homes and neighborhood streets, and free trees for school and nonprofit groups. Trees are provided to reduce energy use and beautify the community. Tree planting and maintenance workshops are offered, along with tours of "Great Trees of the Old Pueblo."

TREO See ECONOMIC DEVELOPMENT
(520) 243-1900 www.treoaz.org

TUCSON 12

(520) 791-2582 www.tucson12.tv
Tucson 12, the City's award-winning information channel, can be seen on Cox Channel 12, Comcast Channel 75, and on demand on Comcast Channel 1. Programming includes government and community meetings (including meetings of the Mayor and Council and the Pima County Board of Supervisors), series, and special features 24 hours a day.

TUCSON CENTERS FOR WOMEN AND CHILDREN
See EMERGE CENTER

TUCSON CLEAN & BEAUTIFUL

(520) 791-3109 www.tucsoncleanandbeautiful.org
This nonprofit organization conducts programs to improve the environment in metro Tucson and Pima County. Education and volunteer programs include Recycling & Waste Reduction, Adopt-a-Park & Public Areas litter cleanup, Trees for Tucson, Children's Memorial and Commemorative Tree Parks, and Hot Topics/Cool Solutions for a sustainable community. Programs are cooperatively supported by the City of Tucson, Pima County, corporate sponsors, grants, membership, and community donations. For recycling information, call the Tucson Recycles Info Line at 791-5000. See also Brush & Bulky Services and Neighborhood Recycling Centers under ENVIRONMENTAL SERVICES.

TUCSON ELECTRIC POWER COMPANY

(520) 623-7711 www.tucsonelectric.com
This private utility provides electrical service to most city residences and businesses. Customer Service is 7:30 a.m. to 6:00 p.m., Monday through Friday. After hours, call 623-3451.

TUCSON FILM OFFICE

(520) 624-1817 www.filmtucson.com
See METROPOLITAN TUCSON CONVENTION AND VISITORS BUREAU

TUCSON PIMA ARTS COUNCIL (TPAC)

(520) 624-0595 www.tucsonpimaartscouncil.org
TPAC is a non-profit corporation that encourages and supports the artistic environment in Tucson and Pima County. It features

public arts programs, arts education, rural arts, media arts, cultural heritage, a community gallery, and assists with grants.

TUCSON RECYCLES INFO LINE

(520) 791-5000 www.tucsonrecycles.org
For information on how to reduce, reuse, and recycle in the Tucson metro area, call the Tucson Recycles Info Line. This staffed info line is a cooperative effort of the City of Tucson, Pima County, and Tucson Clean & Beautiful. A recycling directory is also available online at www.tucsonaz.gov/tcb/rd

TUCSON REGIONAL ECONOMIC OPPORTUNITIES, INC. (TREO) (520) 243-1900 www.treoaz.org
See ECONOMIC DEVELOPMENT

TUCSON URBAN LEAGUE

(520) 791-9522 www.tucsonurbanleague.com
TUL is a non-profit organization helping with training, job placement, and other community activities for social and economic equality.

TUCSON WATER DEPARTMENT

(520) 791-4331 www.tucsonaz.gov/water
Tucson Water's mission is to ensure that customers receive high quality water and excellent service in a cost-efficient, safe, and environmentally-responsible manner.
EMERGENCIES 24 hours (520) 791-4133
NEW SERVICE (520) 791-3242
Call also for billing or turn on/off requests.
TOURS (520) 791-4331
Water facilities tours are offered on a regular basis.
WATER CONSERVATION
ZANJERO PROGRAM (520) 791-3242

The Zanjero Program is a free indoor and outdoor water auditing program of Tucson Water customers' homes. The Water Info Van is available for special events and teaches adults and children about water saving.

WATER WASTE (520) 791-3242

Tucson Water customers can call to report water waste, including water running off of property.

WATERSMART WORKSHOPS (520) 791-4331

These free workshops provide hands-on training in desert-adapted landscape design and maintenance. For a schedule of upcoming workshops, visit

www.tucsonaz.gov/water/watersmart.htm

For reservations, contact the Arizona Cooperative Extension SmartScape Program office at (520) 626-5161 or visit

<http://ag.arizona.edu/pima/smartscape>

WATER QUALITY INFORMATION (520) 791-5945

Tucson Water publishes selected water quality information in the monthly Water Connection newsletter included with City utility bills. The newsletter and more detailed information are also available on Tucson Water's web site.

WATER TASTE, ODOR, OR PRESSURE CONCERNS
(520) 791-5945

Tucson Water will investigate concerns in these areas to ensure that its customers receive high quality water and service.

TUCSON ZOOLOGICAL SOCIETY

(520) 791-4022 www.tucsonzoo.org

TZS is a non-profit membership and fund-raising organization, providing service and support to Reid Park Zoo and the community through education, financial resources, and public awareness.

UNIVERSITY OF ARIZONA

(520) 621-2211 www.arizona.edu

The University of Arizona is a premier, student-centered research institution established in 1885.

UNITED WAY OF TUCSON AND SOUTHERN ARIZONA

(520) 903-9000 www.unitedwaytucson.org

330 N. Commerce Park Loop, Suite 200, Tucson AZ 85745

URBAN LANDSCAPE PROGRAM

Office of Conservation and Sustainable Development

(520) 791-4675 www.tucsonaz.gov/ocsd

URBAN PLANNING AND DESIGN

(520) 791-4505 www.tucsonaz.gov/planning

See PLANNING AND DEVELOPMENT SERVICES
DEPARTMENT

UTILITIES:

COMCAST (520) 744-1900 www.comcast.com

COX COMMUNICATIONS

(520) 884-0133 www.cox.com/tucson

ENVIRONMENTAL SERVICES

(520) 791-3171 www.tucsonaz.gov/esd

METRO WATER DISTRICT (520) 575-8100

SOUTHWEST GAS

(520) 889-1888 www.swgas.com

TUCSON ELECTRIC POWER

(520) 623-7711 www.tucsonelectric.com

TUCSON WATER

(520) 791-3242 www.tucsonaz.gov/water

VACANT BUILDINGS (520) 791-5843

See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

It is unlawful to have a vacant boarded building for more than 180 days. Call Code Enforcement to report a vacant and open, or an unsecured building. To report criminal activity in a vacant and open, or in an unsecured building, call 911.

VAN TRAN (520) 798-1000
See SUN VAN

VARIANCES TO THE LAND USE CODE (BOARD OF ADJUSTMENT) (520) 791-5550
Call the City's Planning and Development Services Department.

VEHICLES
See Abandoned/Disabled Vehicles, Junk/Inoperable Vehicles, Air Quality, Impounded Vehicles, or Automobile Registration.

VICTIM ASSISTANCE (520) 547-2507
See CITY PROSECUTOR
The Victim Assistance Unit is available to assist victims of misdemeanor crime through the criminal justice process.

VICTIMS RIGHTS FOR NEIGHBORHOODS
(520) 791-4605
See HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

VICTIM WITNESS
(520) 740-5525 www.pcao.pima.gov

The Pima County Victim Witness Program is available to assist victims of crime by providing crisis response, ongoing support, information on their case, and how the court system functions.

VISA (202) 663-1225
www.travel.state.gov www.cbp.gov
Call or visit web pages for information related to visas and the application process.

VISITOR INFORMATION (520) 624-1817
See METROPOLITAN TUCSON CONVENTION AND VISITORS BUREAU

VOLUNTEER CENTER OF SOUTHERN ARIZONA
(520) 881-3300 www.volunteersoaz.org
The Volunteer Center recruits and places volunteers in nonprofit, government, education and health institutions, educates the community in volunteering, and provides training and technical assistance to profit and non-profit programs.

VOTER REGISTRATION
(520) 791-4213 <https://az.gov/webapp/evoter>
City Hall, 255 W. Alameda St., 9th Floor, Tucson, AZ 85701
FORMS AVAILABLE AT:
LEAGUE OF WOMEN VOTERS OF GREATER TUCSON (520) 327-7652
www.timetovote.info/tucson/index.htm
2424 E. Broadway Blvd., Suite 110, Tucson, AZ 85719
PIMA COUNTY RECORDER'S OFFICE
(520) 740-4350 www.recorder.pima.gov
115 N. Church Ave. Tucson, AZ 85701
Also check your political party headquarters.

WARDS See MAYOR AND CITY COUNCIL

WARD MAPS

www.tucsonaz.gov/wardmap.html

WASHES (520) 791-3154

See ILLEGAL DUMPING

To report refuse dumping in a wash or for clean up and maintenance within city limits, contact the Tucson Department of Transportation, Streets and Traffic Maintenance Division.

**WASTEWATER RECLAMATION DEPARTMENT,
PIMA COUNTY REGIONAL**

(520) 740-6500 See SEWERS

WATER See TUCSON WATER DEPARTMENT

WATER CONSERVATION

See TUCSON WATER DEPARTMENT

WATER QUALITY (520) 791-4331

See TUCSON WATER DEPARTMENT

WEEDS (520) 791-5843

Call Code Enforcement, Housing and Community Development, to report weedy lots and neglected properties. Reports may be made online at www.tucsonaz.gov/csd/violation.

WILD ANIMALS

For problems, contact a person or business that specializes in urban and suburban wildlife damage management for both residential and commercial customers.

WILDCAT DUMPING (520) 791-5843

See ILLEGAL DUMPING

WILLS (PROBATE)

(520) 740-3230 www.cosc.co.pima.az.us

WINGSPAN

(520) 624-1779 (800) 553-9387

www.wingspan.org

Wingspan is a nonprofit, charitable organization that provides services to Southern Arizona's lesbian, gay, bisexual and transgender community.

YOUTH ON THEIR OWN

(520) 293-1136 www.yoto.org

YOTO provides financial assistance, basic human needs, and guidance to homeless and unaccompanied youth.

YOUTH PROGRAMS

Also see PARKS AND RECREATION

The Youth Enrichment and Employment Program is suspended due to budget constraints.

ZONING

(520) 791-5550 www.tucsonaz.gov/dsd

For inquiries about rezoning applications, historic districts, lot development options (LDO), project design options (PDO), board of adjustment variances, area plans, special exceptions, or temporary use permits (TUP), call the Planning and Development Services Department.

Call the Zoning Review Section at 791-5608 for inquiries about: land divisions, subdivisions, development projects, land

use requirements for parking or yard setbacks, zoning on specific properties, hillside development zone (HDZ) applications, scenic corridor zone (SCZ) applications, environmental resource zone (ERZ) applications, airport environs zone (AEZ) information, major streets and routes (MS&R) setback zone information, landscaping, screening, or native plant preservation ordinance information.

ZONING CODE VIOLATIONS (520) 791-5550

Certain code violations may also be reported to the Housing and Community Development Department at 791-5843.

ZONING EXAMINER'S OFFICE (520) 791-4174

255 W. Alameda St., City Hall, 9th Floor, Tucson, AZ 85701

ZOO

(520) 791-4022

www.tucsonaz.gov/parksandrec/zoo.php

www.tucsonzoo.org

This 17-acre facility is located north of 22nd Street off Randolph Way, between Country Club Road and Alvernon Way. Zoo annual special events include Howl-o-ween and Holiday Zoo Lights. Parking is free. Call for detailed information, hours and admission fees, and Zoo docent volunteer program.